

# Data Protection Policy and Privacy Notices

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## 1. Aims

Bedfordshire Schools Trust (BEST) aims to ensure that all personal data collected about staff, pupils/students, parents/carers, governors, trustees, visitors and other individuals is collected, stored and processed in accordance with the Data Protection Act 2018 (DPA 2018). This policy applies to all data, regardless of whether it is in paper or electronic format.

## 2. Legislation and guidance

This policy meets the requirements of the UK GDPR and provisions of the DPA 2018. It is based on guidance published by the Information Commissioner's Office (ICO) on the GDPR.

It meets the requirements of the Protection of Freedoms Act 2012 when referring to our use of biometric data.

It also reflects ICO's guidance on video surveillance (including guidance for organisations using CCTV) and personal information.

In addition, this policy complies with our funding agreement and articles of association.

## 3. Definitions

Term	Definition
<b>Personal data</b>	<p>Any information relating to an identified, or identifiable, living individual.</p> <p>This may include the individual's:</p> <ul style="list-style-type: none"><li>• Name (including initials)</li><li>• Identification number</li><li>• Location data</li><li>• Online identifier, such as a username</li></ul> <p>It may also include factors specific to the individual's physical, physiological, genetic, mental, economic, cultural or social identity.</p>
<b>Special categories of personal data</b>	<p>Personal data which is more sensitive and so needs more protection, including information about an individual's:</p> <ul style="list-style-type: none"><li>• Racial or ethnic origin</li><li>• Political opinions</li><li>• Religious or philosophical beliefs</li><li>• Trade union membership</li><li>• Genetics</li><li>• Biometrics (such as fingerprints, retina and iris patterns), where used for identification purposes</li><li>• Health – physical or mental</li><li>• Sex life or sexual orientation</li></ul>

<b>Processing</b>	Anything done to personal data, such as collecting, recording, organising, structuring, storing, adapting, altering, retrieving, using, disseminating, erasing or destroying. Processing can be automated or manual.
<b>Data subject</b>	The identified or identifiable individual whose personal data is held or processed.
<b>Data Controller</b>	A person or organisation that determines the purposes for which, and the manner in which, personal data is processed.
<b>Data Protection Officer (DPO)</b>	A person whose role is to oversee data compliance, advise and recommend improvements and be the point of contact for data protection. The DPO has overall responsibility and oversight but does not carry out all duties personally. See Role of DPO on page 5.
<b>Data Protection Lead (DPL)</b>	A person in each setting with responsibility, delegated by the DPO and Principal/Manager, for data protection compliance. Whilst the Data Protection Lead manages the day to day data protection compliance, the overall responsibility for the setting remains with the Principal/Manager.
<b>Data Processor</b>	A person, other than an employee of the data controller, who processes the data on behalf of the data controller
<b>Personal data breach</b>	A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data.

#### 4. The Data Controller

BEST processes personal information relating to pupils/students, parents/carers, staff, governors, trustees, visitors and others, and therefore is a data controller. BEST delegates the responsibility of data protection to the DPO (Chief Operations Officer).

BEST is registered as a data controller with the Information Commissioner's Office (ICO) and renews, and pays, for this registration annually as legally required.

#### 5. Roles and Responsibilities

BEST has overall responsibility for ensuring that all entities of BEST comply with its obligations under the Data Protection Act 2018. Day-to-day responsibilities rest with the Principal/Manager of each setting, or Deputy Principal/Manager in their absence. The Principal/Manager may delegate the management of this to the Data Protection Lead in their setting.

This policy applies to **all staff** employed by BEST, and to external organisations or individuals working on our behalf. Staff who do not comply with this policy may face disciplinary action.

### **Responsibilities of Trustees**

The Trustees are responsible for:

- overall responsibility for ensuring that the Trust and its entities comply with the current legislation and statutory requirements
- approval of the implementation plan and policy

### **Responsibilities of Data Protection Officer (DPO)**

The DPO is responsible for:

- setting the principles of data protection compliance
- informing and advising the setting and its employees about UK GDPR obligations and other data protection laws
- co-ordinating a proactive and preventative approach to data protection including calculating and evaluating risk
- informing and advising any processor engaged with the setting
- monitoring the implementation and application of the UK GDPR and data protection policies
- advise on queries relating to privacy impact assessments and breaches
- ensuring that consistent training is taking place throughout the Trust (including Data Protection Leads and staff)
- ensuring that internal audits are carried out by the Data Protection Lead
- ensuring that an annual audit is undertaken across the trust
- being the point of contact for the Information Commissioner's Officer (ICO)
- providing a compliance report to Trustees at annually
- liaising with the Trust Governance Professional to ensure that GDPR on every Full Board agenda
- holding termly meetings with the Data Protection Leads to review practice and compliance

The DPO is accountable to the Trustees.

### **Responsibilities of the Principal/Manager**

The Principal/Manager is accountable for GDPR within their setting and will ensure that:

- all staff are aware of their data protection obligations
- data protection is appropriately resourced
- the setting is GDPR compliant and that this policy is adhered to
- there is a nominated Data Protection Lead for the setting
- that they are always available to the Data Protection Lead
- data protection compliance is reported to the Local Committee of the Board at regular intervals

The Principal/Manager is accountable to the CEO and Local Committee of the Board.

### **Responsibilities of Data Protection Lead (DPL)**

The Data Protection Lead is responsible for:

- overseeing data protection compliance within their setting in accordance with this policy
- ensuring that impact risk assessments are carried out as appropriate

- informing and advising the setting and its employees about the UK GDPR obligations and other data protection laws
- informing and advising any processor engaged with the setting
- monitoring the implementation and application of the GDPR and data protection policies within their setting
- carry out internal audits
- being the point of contact for the DPO
- dealing with any data breach issues and ensuring that these are reported up to the DPO/Compliance Manager in accordance with this policy
- ensuring that staff receive training as instructed by the DPO
- providing reports to Principal/Manager and DPO as appropriate – the Principal/Manager will present thereport to the Local Committee of the Board
- promoting culture of privacy awareness throughout the school/nursery community

The Data Protection Lead is accountable to the Principal/Manager and DPO.

### **Responsibilities of the Local Committee of the Board (LCB)**

The LCB are responsible for:

- ensuring that their setting complies with all relevant data protection obligations
- ensuring that they receive a regular report on GDPR/data protection and challenge the Principal/Manager as appropriate

The Local Committee of the Board are accountable to the CEO and Trustees.

### **Responsibilities of Staff**

Staff are responsible for:

- ensuring that they collect, store and process any personal data in accordance with this policy
- informing the setting of any changes to their personal data, such as a change of address
- ensuring that they are aware of the name and contact details for the DPO and DPL
- contacting the DPO or DPL in the following circumstances:
  - With any questions about the operation of this policy, data protection law, retaining personal data or keeping personal data secure
  - If they have any concerns that this policy is not being followed
  - If they are unsure whether or not they have a lawful basis to use personal data in a particular way
  - If they need to rely on or capture consent, draft a privacy notice, deal with data protection rights invoked by an individual, or transfer personal data outside the UK
  - If there has been a data breach
  - Whenever they are engaging in a new activity that may affect the privacy rights of individuals
  - If they need help with any contracts or sharing personal data with third parties

## **6. Data Protection Principles**

The UK GDPR is based on data protection principles that BEST schools/entities must comply with.

The principles say that personal data must be:

- Processed lawfully, fairly and in a transparent manner
- Collected for specified, explicit and legitimate purposes

- Adequate, relevant and limited to what is necessary to fulfil the purposes for which it is processed
- Accurate and, where necessary, kept up to date
- Kept for no longer than is necessary for the purposes for which it is processed
- Processed in a way that ensures it is appropriately secure

This policy sets out how BEST and its entities aim to comply with these principles.

The new provisions are designed to develop the protection of children's personal data and rights for individuals. These rights are as follows.

- The right to be informed
- The right of access
- The right to rectification
- The right to erasure
- The right to restrict processing
- The right to data portability
- The right to object
- Rights in automated decision-making and profiling

## 7. Collecting & Sharing Personal Data

BEST and its entities will only process personal data when one of six 'lawful bases' (legal reasons) to do so under data protection law occur.

- The data needs to be processed so that the school/entity can **fulfil a contract** with the individual, or the individual has asked the school/entity to take specific steps before entering into a contract
- The data needs to be processed so that the school/entity can **comply with a legal obligation**
- The data needs to be processed to ensure the **vital interests** of the individual e.g. to protect someone's life
- The data needs to be processed so that the school/entity, as a public authority, can **perform a task in the public interest, and carry out its official functions**
- The data needs to be processed for the **legitimate interests** of the school/entity or a third party (provided the individual's rights and freedoms are not overridden)
- The individual (or their parent/carer when appropriate in the case of a pupil) has freely given clear **consent**

For special categories of personal data, BEST and its entities will also meet one of the special category conditions for processing which are set out in the UK GDPR and Data Protection Act 2018.

- The individual (or their parent/carer when appropriate in the case of a pupil) has given **explicit consent**
- The data needs to be processed to perform or exercise obligations or rights in relation to **employment, social security or social protection law**
- The data needs to be processed to ensure the **vital interests** of the individual or another person, where the individual is physically or legally incapable of giving consent
- The data has already been made **manifestly public** by the individual
- The data needs to be processed for the establishment, exercise or defence of **legal claims**
- The data needs to be processed for reasons of **substantial public interest** as defined in legislation

- The data needs to be processed for **health or social care purposes**, and the processing is done by, or under the direction of, a health or social work professional or by any other person obliged to confidentiality under law
- The data needs to be processed for **public health reasons**, and the processing is done by, or under the direction of, a health professional or by any other person obliged to confidentiality under law
- The data needs to be processed for **archiving purposes**, scientific or historical research purposes, or statistical purposes, and the processing is in the public interest.

For criminal offence data, BEST and its entities will meet both a lawful basis and a condition set out under data protection law. Conditions include:

- The individual (or their parent/carer when appropriate in the case of a pupil) has given **consent**
- The data needs to be processed to ensure the **vital interests** of the individual or another person, where the individual is physically or legally incapable of giving consent
- The data has already been made **manifestly public** by the individual
- The data needs to be processed for or in connection with legal proceedings, to obtain legal advice, or for the establishment, exercise or defence of **legal rights**
- The data needs to be processed for reasons of **substantial public interest** as defined in legislation.

Whenever BEST and its entities collect personal data directly from individuals, relevant information required by data protection law will be provided.

Whenever BEST and its entities receive personal data from another transferring setting, they will seek confirmation that the data being transferred is compliant with the UK General Data Protection Regulations. Settings may choose to request that written confirmation is obtained.

**Data Protection Impact Assessments (DPIA)** – DPLs to read this section in conjunction with the DPIA procedure

For any processing that is likely to result in a high risk to individuals, a **data protection impact assessment (DPIA)** must be completed. DPIA is a process to help identify and minimise the data protection risks of a project.

High risk processing includes, but is not limited to, the following:

- Systematic and extensive processing activities, such as profiling
- Large scale processing of special categories of data or personal data which is in relation to criminal convictions or offences
- The use of CCTV

The DPIA must include:

- Describe the nature, scope, context and purposes of the processing
- Assess necessity, proportionality and compliance measures
- Identify and assess risks to individuals
- Identify any additional measures to mitigate those risks

The DPL in each setting must be consulted when a DPIA is felt necessary - all **staff** must read this section in conjunction with the Data Protection Impact Assessment (DPIA) Procedure.



### **Limitation, minimisation and accuracy**

BEST and its entities will only collect personal data for specified, explicit and legitimate reasons. The reasons will be explained to the individuals when data is first collected.

If personal data is used for reasons other than those given, the individuals concerned will be informed prior to any action being taken, and consent will be sought where necessary.

Staff must only process personal data where it is necessary in order to do their jobs.

When staff no longer need the personal data they hold, they must ensure it is deleted or anonymised. This will be done in accordance with the Trust retention schedule.

### **Sharing personal data**

BEST and its entities will not normally share personal data with anyone else, but may do so where:

- There is an issue with a pupil or parent/carer that puts the safety of our staff at risk
- They need to liaise with other agencies and settings – they will seek consent as necessary before doing this
- Suppliers or contractors need data to enable them to provide services to the staff and pupils – for example, IT companies. When doing this, BEST and its entities will:
  - Only appoint suppliers or contractors who can provide sufficient guarantees that they comply with UK data protection law
  - Establish a contract with the supplier or contractor to ensure the fair and lawful processing of any personal data shared
  - Only share data that the supplier or contractor needs to carry out their service, and information necessary to keep them safe while working with BEST and its entities

BEST and its entities will also share personal data with law enforcement and government bodies where we are legally required to do so.

BEST and its entities may also share personal data with emergency services and local authorities to help them to respond to an emergency situation that affects any of the pupils or staff.

Where personal data is transferred to a country or territory outside the UK, this will be carried out in accordance with data protection law.

BEST and its entities will adhere to the following when consent is obtained.

- Consent must be freely given, specific, informed and unambiguous, and a positive affirmation of the individual's agreement
- Consent will not be 'bundled in' with other consent – it will be specific and clear
- Withdrawal of consent will be as easy as granting of consent
- Record of consent kept

A consent form for use of their personal data should be completed for all new pupils/students – this may include the taking and use of photographs and videos, amongst other things.

### **8. Privacy/Fair Processing Notice**

BEST and its entities hold Privacy Notices for the following (see Appendix A).

- How we use pupil/student information
- How we use pupil information – parent/carer notice
- How we use staff information
- How we use Trustee/Governor information

- How we use visitor information

There may be circumstances where it is considered necessary to process personal data or special category data in order to protect the vital interests of a data subject. This may include medical emergencies where it is not possible for the data subject to give consent to the processing. In such circumstances, the DPO will be consulted.

## 9. External Contractors / Third Parties

BEST and its entities will ensure that all suppliers who process personal information have demonstrated GDPR compliance and technical and organisational security measures. A Data Protection (GDPR) Policy should be sought from all suppliers. BEST and its entities will keep a schedule of suppliers including date policy received.

## 10. Subject Access Requests

All **staff** must read this section in conjunction with the Subject Access Request Procedure.

Under the Data Protection Act 2018 and UK GDPR legislation, individuals have a right to request access to information the setting holds about them. This is known as a subject access request.

Subject access requests may be submitted in any form, but BEST and its entities may be able to respond to requests more quickly if they are made in writing using the Access Request Form included in **Appendix B** or the request states the specific data required.

BEST and its entities **will** provide the following to data subjects on request:

- Confirmation that their personal data is being processed
- Access to a copy of the data
- The purposes of the data processing
- The categories of personal data concerned
- Who the data has been, or will be, shared with
- How long the data will be stored for, or if this isn't possible, the criteria used to determine this period
- Where relevant, the existence of the right to request rectification, erasure or restriction, or to object to such processing
- The right to lodge a complaint with the ICO or another supervisory authority
- The source of the data, if not the individual
- Whether any automated decision-making is being applied to their data, and what the significance and consequences of this might be for the individual
- The safeguards provided if the data is being transferred internationally

BEST and its entities may **not** reveal information in response to subject access requests for a variety of reasons – these could include:

- Information that might cause serious harm to the physical or mental health of the pupil or another individual
- Information that would reveal that the child is being or has been abused, or is at risk of abuse, where disclosure of that information would not be in the child's best interests
- Information that would include another person's personal data that cannot reasonably be anonymised, and the other person has not given their consent, and it would be unreasonable to proceed without it
- Information that is part of a certain sensitive document, such as those related to crime, immigration, legal proceedings or legal professional privilege, management forecasts, negotiations, confidential references, or exam scripts

## **Children and subject access requests**

Personal data about a child belongs to that child, and not the child's parents or carers. For a parent or carer to make a subject access request with respect to their child, the child must either be unable to understand their rights and the implications of a subject access request, or have given their consent.

### **Primary aged pupils**

Children below the age of 12 are generally not regarded as mature enough to understand their rights and the implications of a subject access request. Therefore, most subject access requests from parents and carers of pupils at the setting may be granted without the express permission of the pupil. This is not a rule and a pupil's ability to understand their rights will always be judged on a case-by-case basis.

### **Secondary aged students**

Children aged 12 and above are generally regarded to be mature enough to understand their rights and the implications of a subject access request. Therefore, most subject access requests from parents or carers of students at the setting may not be granted without the express permission of the student. This is not a rule and a student's ability to understand their rights will always be judged on a case-by-case basis.

There are certain circumstances in which this right can be denied, such as if releasing the information might cause serious harm to the physical or mental health of the pupil or another individual, or if it would mean releasing exam marks before they are officially announced. This may include some safeguarding documentation.

## **Responding to subject access requests**

If staff receive a subject access request they must immediately forward it to the DPL for their school/entity.

BEST and its entities will seek to confirm the identity of the person making the request by:

- asking for two forms of identification
- contacting the individual by telephone to confirm the request

Subject access requests will be provided within one month of the request being received (or receipt of the additional information needed to confirm identity, where relevant). However, BEST reserves the right to extend this deadline to three months of receipt of the request where a request is complex or numerous. The individual will be informed of this within one month and explain why the extension is necessary.

There is no fee for subject access requests.

If the request is unfounded or excessive, BEST and its entities may refuse to act on it, or charge a reasonable fee to cover the administrative costs. BEST and its entities will take into account whether the request is repetitive in nature when making the decision. If a request is refused, BEST and its entities will tell the individual why and tell them they have the right to complain to ICO, or they can seek to enforce their subject access right through the courts.

The staff will ensure that information released in response to a SAR does not disclose personal data of another individual. If responding to the SAR in the usual way would disclose such data, the setting will:

- Omit certain elements from the response if individual's personal data would be disclosed otherwise
- Reject requests that cannot be fulfilled without disclosing another individual's personal data, unless those individual consents or it is reasonable to comply without consent
- Explain to the individual who made the SAR why their request could not be responded to in

full.

### **Other data protection rights of an individual**

In addition to the right to make a subject access request (see above), and to receive the information that BEST and its entities are processing, individuals also have the right to:

- Withdraw their consent to processing at any time
- Ask that their personal data is rectified, erased or restricted in terms of processing (incertain circumstances)
- Prevent use of their personal data for direct marketing
- Object to processing which has been justified on the basis of public interest, official authority or legitimate interests
- Challenge decisions based solely on automated decision making or profiling (i.e. making human decisions or evaluating certain things about an individual based on theirpersonal data with no human involvement)
- Be notified of a data breach (in certain circumstances)
- Make a complaint to ICO
- Ask for their personal data to be transferred to a third party in a structured, commonlyused and machine-readable format (in certain circumstances)

Individuals should submit any request to exercise these rights to the DPL or DPO. If staff receive such a request, they must immediately forward it to the DPL for their setting.

### **11. Biometric recognition systems**

Biometric data means personal information about an individual's physical or behavioural characteristics that can be used to identify that person; this can be their fingerprint, facial shape, retina and iris patterns, and hand measurements.

Where BEST and its entities use pupils' biometric data as part of an automated biometric recognition system (for example, pupils use finger prints to receive school dinners instead of paying with cash or library book loans), the school/entity will comply with the requirements of the Protection of Freedoms Act 2012.

Parents/carers will be notified before any biometric recognition system is put in place or before their child first takes part in it. The school/entity will get written consent from at least one parent or carer before taking any biometric data from their child and first process it (this applies to all pupils/students in settings under the age of 18).

Parents/carers and pupils have the right to choose not to use the biometric system(s). The school/entity will provide alternative means of accessing the relevant services for those pupils.

Parents/carers and pupils can withdraw consent, at any time, and the school/entity will make sure that any relevant data already captured is either deleted or undergoes a process of irreversible anonymisation.

As required by law, if a pupil refuses to participate in, or continue to participate in, the processing of their biometric data, the school/entity will not process that data irrespective of any consent given by the pupil's parent(s)/carer(s).

Where staff members or other adults use the biometric system(s), the school/entity will also obtain their consent before they first take part in it, and provide alternative means of accessingthe relevant service if they object. Staff and other adults can also withdraw consent at any time,and the school/entity will either delete any relevant data already captured or ensure itundergoes a process of irreversible anonymisation.

BEST and its entities will ensure that biometric data is stored securely to prevent any unauthorised or

unlawful use. Biometric data will only be used for the purposes for which it has been obtained.

## **12. CCTV**

CCTV is used on various BEST sites to ensure they remain safe. BEST and its entities will adhere to ICO's Guidance on video surveillance (including CCTV), and comply with data protection principles.

BEST and its entities do not need to ask individuals' permission to use CCTV, but will make it clear where individuals are being recorded. Security cameras are clearly visible and accompanied by prominent signs explaining that CCTV is in use.

Any enquiries about the CCTV system should be directed to the DPL. This policy should be read in conjunction with the setting's CCTV policy.

## **13. Photographs and videos**

As part of Trust, nursery and school activities, photographs may be taken and images recorded of individuals within the Trust.

For nursery and primary age pupils - written consent will be obtained from parents/carers for photographs and videos to be taken of their child for communication, marketing and promotional materials. A clear explanation of how the photograph and/or video will be used will be given to both the parent/carer and pupil.

For secondary age pupils - written consent will be obtained from parents/carers, or pupils aged 13 and over, for photographs and videos to be taken of pupils for communication, marketing and promotional materials.

Where parental consent is required, a clear explanation of how the photograph and/or video will be used will be given to both the parent/carer and pupil. Where parental consent is not required, a clear explanation will be given to the pupil about how the photograph and/or video will be used.

If there is a conflict of interests i.e. the child consents but the parent does not consent, if the child is under 18 years of age, the parent's view will take precedent.

Any photographs or videos taken by parents/carers at school/nursery events for their own personal use are not covered by data protection legislation. However, BEST request that photos or videos with other pupils/students in are not shared publicly on social media for safeguarding reasons, unless all the relevant parents/carers (or students where appropriate) have agreed to this.

Where BEST and its entities take photographs and videos, uses may include:

- Within the setting on notice boards and in magazines, brochures, newsletters, etc.
- Outside of the setting by external agencies such as the school/nursery photographer, newspapers and campaigns
- Online on Trust and school/nursery website or social media pages

Consent can be refused or withdrawn at any time. If consent is withdrawn, BEST and its entities will make reasonable endeavours to delete the photograph or video and not distribute it further.

When using photographs and videos, personal information about the child will not be supplied, to ensure they cannot be identified, unless consent has been given.

See the school/nursery Safeguarding/Child Protection Policies for more information on our use of photographs and videos.

BEST and its entities do not take responsibility for images copied or saved by individuals once information is in the public domain.

#### 14. Storage and security of records

BEST and its entities will protect personal data and keep it safe from unauthorised or unlawful access, alteration, processing or disclosure, and against accidental or unlawful loss, destruction or damage. All staff and pupils must follow the guidelines set out below.

<p>Personal devices (including downloading information onto personal devices)</p>	<p><b>Work related emails</b> - may be accessed via personal computing devices (such as mobile phones, iPads or tablets) as long as:</p> <ul style="list-style-type: none"> <li>• Device is password protected using biometric and/or passcode authentication and password is not shared (mandatory requirement)</li> <li>• Emails or app is password protected and password is not shared (if device has the required functionality)</li> </ul> <p><b>Personal devices (such as laptops and computers)</b> – may be used to access school/nursery files/emails as long as:</p> <ul style="list-style-type: none"> <li>• Device/machine is password protected and password is not shared</li> <li>• Emails or apps are password protected and password is not shared</li> <li>• Preferred method of access to information is via VPN, remote access or cloud</li> <li>• Device/machine must have adequate anti-virus software installed</li> <li>• Information may only be downloaded if the device has been secured as stated above – downloaded information must be removed as soon as possible</li> <li>• Staff should only access information on personal devices / off site if absolutely necessary – settings may choose to have a ‘work laptop’ available for such occasions</li> </ul> <p>Principals/Managers may choose to publish a pre-approved list of apps that staff may download.</p>
<p>Social Media (accessed via mobile phone, tablet etc)</p>	<p>Any Trust, school or nursery related social media may only be accessed via personal computing devices if the device has been secured as stated above.</p> <p>Any personal information saved to the device to upload (such as photographs) should be deleted immediately once posted (including in the ‘recently deleted’ folder)</p>
<p>Cloud storage</p>	<p>Only BEST cloud storage should be used to store information. The cloud will be password protected. However, if a short cut is saved to the machine/device, the machine/device must be secured as stated above.</p> <p>Personal cloud storage should not be used and USB devices are <u>not</u> permitted for use.</p>

<p>Sending personal information electronically (such as email)</p>	<p><b>Personal email accounts</b> should not be used, only BEST email accounts. Emails should not be forwarded to personal accounts.</p> <p><b>Personal information sent by email outside of BEST</b> - should be sent via a secure method. IT are able to advise as to the most appropriate method.</p> <p><b>Email retention:</b></p> <ul style="list-style-type: none"> <li>Deleted email box – will be automatically set to delete every 90 days</li> </ul> <p><b>Trustees/governors</b> – should only receive anonymised information. No names of staff or children should be included in documents circulated. All trustees/governors must sign a trustee/governor consent form; in which they agree to comply with the Data Protection (GDPR) Policy. This will be assigned via Governor Hub annually.</p> <p><b>Information downloaded or links from emails</b> – staff should ensure that the information they are downloading is safe. If staff are unsure, they should seek the advice of IT before proceeding.</p>
<p>Password security</p>	<p><b>Complexity</b> rules for passwords will be enforced as follows:</p> <ul style="list-style-type: none"> <li>Staff – for machines and emails</li> <li>Pupils/students – for machines and emails</li> </ul> <p><b>Screen locked</b> – all screens must be locked when the user leaves the room.</p>
<p>Retention of electronic data after a staff member has left</p>	<p>It is the responsibility of the line manager/head of department to liaise with the IT provider concerning the retention/handover of data from a leaver.</p> <p>Leavers will not be provided with a copy of any data once they have left.</p>
<p>Paper storage</p>	<p>Staff must always:</p> <ul style="list-style-type: none"> <li>Ensure personal information is not visible on their desk and that the desk is clear when the room is unoccupied</li> <li>All personal information to be securely stored if the office is unoccupied</li> <li>Noticeboards – information to be discretely positioned and mindful that sensitive information may not be appropriate for display</li> <li>Taking files containing personal information off site –if personal information is taken off site, it must be: <ul style="list-style-type: none"> <li>Securely stored – covered/locked</li> <li>Only taken off site if absolutely necessary</li> </ul> </li> </ul> <p>Any breach of this policy may result in disciplinary action.</p> <p>Preferred method of removal of personal information from site is electronic not paper.</p>

## 15. Safeguarding

All settings will have due regard to their ability to share personal information for safeguarding purposes, and that fears about sharing information must not be allowed to obstruct the need to safeguard and protect pupils. All staff must be:

- Confident of the processing conditions which allow them to store and share information for safeguarding purposes, including information, which is sensitive and personal, and should be treated as special category data
- Aware that information can be shared without consent where there is good reason to do so, and the sharing of information will enhance the safeguarding of a pupil in a timely manner.

The setting will ensure that information pertinent to identify, assess and respond to risks or concerns about the safety of a child is shared with the relevant individuals or agencies proactively and as soon as possible. Where there is doubt over whether safeguarding information is to be shared, especially with other agencies, the DSL will ensure that they record the following information:

- Whether data was shared
- What data was shared
- With whom data was shared
- For what reason data was shared
- Where a decision has been made not to seek consent from a data subject or their parent
- The reason that consent has not been sought, where appropriate

The setting will aim to gain consent to share information where appropriate; however, staff will not endeavour to gain consent if to do so would place a child at risk. The school will manage all instances of data sharing for the purposes of keeping a child safe in line with the Safeguarding Policy.

Pupil/students' personal data will not be provided where the serious harm test is met. Where there is doubt, the setting will seek advice.

## 16. Retention and disposal of records

Personal information that is no longer needed, or has become inaccurate or out of date, is disposed of securely.

For example, BEST and its entities will shred or incinerate paper-based records, and override electronic files. An outside company may be used to safely dispose of records. If an outside company is used, BEST and its entities will require the third party to provide sufficient guarantees that it complies with the data protection law.

See the Retention Schedule in **Appendix C** for details of timescales and method of disposal.

## 17. Data breaches

All **staff** must read this section in conjunction with the Data Breach Procedure.

BEST and its entities will make all reasonable endeavours to ensure that there are no personal data breaches.

In the unlikely event of a suspected data breach, the flow chart in **Appendix D** will be followed.

When appropriate, the data breach will be reported to the ICO within 72 hours after becoming aware of the incident. Such breaches in a school/nursery context may include, but are not limited to:

- A non-anonymised dataset being published on the school website which shows the exam results of pupils eligible for the pupil premium



- Safeguarding information being made available to an unauthorised person
- The theft of a laptop containing non-encrypted personal data about pupils

## **18. Training**

BEST staff and governors are provided with data protection training as part of their induction process. This may be completed via an online training system.

Data protection will also form part of continuing professional development, where changes to legislation or the setting's processes make it necessary.

BEST and its entities provide refresher training annually to all staff including analysis of cross trust trends in terms of data protection incidents.

## **19. Monitoring arrangements**

The DPL is responsible for overseeing the GDPR/data protection compliance within their setting in accordance with this policy. The DPL, Principal/Manager or GDPR/data protection link governor will provide an annual report to the Local Committee of the Board including audit outcomes and the number of breaches/near misses that have occurred during that year.

The DPO is responsible for monitoring and reviewing this policy. The DPO checks that the settings comply with this policy by carrying out an annual audit. An annual report will be presented to the Board of Trustees following the collation and analysis of the annual audit outcomes. GDPR will be included on every Trust Board agenda.

This policy will be reviewed annually or as required due to change in legislation, and approved by the Board of Trustees. The policy will be uploaded to the Trust website and shared with all staff and governors internally.

## **20. Links with other policies**

This policy is linked to:

- Freedom of Information Policy and Publication Scheme (BEST)
- Recruitment and Selection Policy (BEST)
- Online Safety Policy and Pupil Acceptable Use Agreement
- Safeguarding Policy
- Staff Code of Conduct (including social media and acceptable use of IT facilities and monitoring) – (BEST)
- Staff Acceptable Use Agreement
- Whistleblowing (Confidential Reporting) Policy – (BEST)
- CCTV Policy
- Cybersecurity Policy (BEST)

During the cycle of review, all policies will be reviewed to ensure compliance with the UK GDPR legislation.

## **21. Appendices**

- Appendix A – Privacy Notices
- Appendix B – Access Request Form
- Appendix C – Procedure for processing personal information relating to staff
- Appendix D – Retention Schedule
- Appendix E – Data Breach Flow Chart

### Privacy Notice for Parents/Carers (How we use pupil information)

#### Introduction

Under Data Protection law, individuals have a right to be informed about how the trust/school uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about pupils<sup>1</sup>.

We, Bedfordshire Schools Trust (BEST), are the 'data controller' for the purposes of Data Protection law. Our Data Protection Officer is Mark Liddiard, Chief Operating Officer (see 'Contact us' below).

#### The categories of pupil information that we process include:

- Personal identifiers (such as name, unique pupil number, contact details, contact preferences, address date of birth and identification documents)
- Characteristics (such as ethnic background, nationality, language or eligibility for free school meals)
- Assessment and attainment (such as key stage and phonics results, post 16 courses enrolled for and any relevant results)
- Special educational needs (including the needs and ranking)
- Medical and administration (such as doctors information, child health, dental health, allergies, medication and dietary requirements)
- Attendance (such as sessions attended, number of absences, absence reasons and any previous schools attended)
- Safeguarding information (such as court orders and professional involvement)
- Behavioural information (such as exclusions and any relevant alternative provision put in place)
- Photographs
- CCTV images captured within the setting
- Biometrics (not used in all our settings)

We may collect additional information about your child if they decide to join us on an educational trip or visit. This might include emergency contact details, passport number or UK GHIC.

We may also hold data about pupils that we have received from other organisations, including other schools, local authorities and the Department for Education.

The above is not an exhaustive list, to access the current list of categories of information each school processes, please contact the relevant Data Protection Lead (see 'Contact us' below).

#### Why we collect and use pupil information

We use this data to:

- Support pupil learning
- Monitor and report on pupil attainment progress
- Provide appropriate pastoral care
- Protect pupil welfare
- Meet the statutory duties placed upon us for DfE data collections
- Assess the quality of our services
- Administer admissions waiting lists

<sup>1</sup> For the purposes of this document, pupil refers to both pupils and students

- Carry out research
- Enable us to carry out educational trips/visits
- To celebrate achievement
- Comply with the law regarding data sharing
- To enable the use of our biometric food and library services (not available in all our settings)
- For marketing purposes including websites, prospectus and social media (where consent is given)

We do not currently process any personal data through automated decision making or profiling. If this changes in the future, we will amend any relevant privacy notices in order to explain the processing to you, including your right to object to it.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing pupil information are:

- the data subject has given consent to the processing of his or her personal data for one or more specific purposes;
- processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract;
- processing is necessary for compliance with a legal obligation to which the controller is subject;
- processing is necessary in order to protect the vital interests of the data subject or of another natural person;
- processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;
- processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child.

The following data, which we collect, is classed as special category data:

- racial or ethnic origin
- religious or philosophical beliefs
- biometric data
- data concerning health (both physical and mental)
- special educational needs
- photographs and CCTV images captured in school

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing special category information are:

- the data subject has given explicit consent to the processing of those personal data for one or more specified purposes;
- processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law;
- processing is necessary to protect the vital interests of the data subject or of another natural person where the data subject is physically or legally incapable of giving consent;
- processing relates to personal data which are manifestly made public by the data subject;

- processing is necessary for the establishment, exercise or defence of legal claims or whenever courts are acting in their judicial capacity;
- processing is necessary for reasons of substantial public interest;
- processing is necessary for reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of quality and safety of healthcare and of medicinal products or medical devices, on the basis of Union or Member State law which provides for suitable and specific measures to safeguard the rights and freedoms of the data subject, in particular professional secrecy;
- processing is necessary for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes.

Where we have obtained consent to use pupils' personal data, this consent can be withdrawn at any time. We will make this clear when we ask for consent, and explain how consent can be withdrawn.

Some of the reasons listed above for collecting and using pupils' personal data overlap, and there may be several grounds which justify our use of this data.

### Collecting this information

We collect pupil information via registration forms, Common Transfer File (CTF) and secure file transfer from previous school.

Pupil data is essential for the schools' operational use. Whilst the majority of pupil information you provide to us is mandatory, some of it requested on a voluntary basis. In order to comply with the data protection legislation, we will inform you at the point of collection, whether you are required to provide certain pupil information to us or if you have a choice in this.

### How we store this data

We hold pupil data securely for the set amount of time shown in our data retention schedule. For more information on our data retention schedule and how we keep your data safe, please refer to our Data Protection (GDPR) Policy, which is stored on the BEST website [www.bestacademies.org.uk](http://www.bestacademies.org.uk) under 'Governance'.

The BEST record retention schedule can be found within the above policy. The schedule is based on the Information and Records Management Society's toolkit for schools.

### Who we share pupil information with

We do not share information about pupils with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required or necessary (and it complies with Data Protection law) we may share personal information about pupils with:

- Our local authority – to meet our legal obligations to share certain information with it, such as pupil data, safeguarding concerns and exclusions
- Government departments and agencies
- The pupil's family and representatives
- Educators and examining bodies
- Our regulator, Ofsted
- Suppliers and service providers (including online system suppliers) – to enable them to provide the services we have contracted them for

- Our auditors
- Survey and research organisations
- Health authorities
- Security organisations
- Health and social welfare organisations
- Professional advisers and consultants
- Charities and voluntary organisations
- Police forces, courts, tribunals
- Professional bodies
- Further education provider/next school (including all entities of BEST)

Please note that trainee teachers will be treated as staff whilst they complete their placement with us and therefore have access to the same information. Trainee teachers will not include any personally identifiable data within their course work, and sign a confidentiality agreement prior to commencing their placement. If the trainee wishes to include personally identifiable data, they must seek the consent of the parent/carer and, if appropriate, pupil.

### Youth support services

Once our pupils reach the age of 13, we also pass pupil information to our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- youth support services
- careers advisers

The information shared is limited to the child's name, address and date of birth. However, where a parent or guardian provides their consent, other information relevant to the provision of youth support services will be shared. This right is transferred to the child / pupil once they reach the age 16.

When carrying out data transfers to the youth support service, the data is transferred via secure method and stored as per our policy. For details of the retention period, see retention schedule in our Data Protection (GDPR) Policy [www.bestacademies.org.uk](http://www.bestacademies.org.uk) under 'Governance'.

We will also share certain information about pupils aged 16+ with our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- post-16 education and training providers
- youth support services
- careers advisers

When carrying out data transfers to the youth support service, the data is transferred via secure method and stored as per our policy. For details of the retention period, see retention schedule in our Data Protection (GDPR) Policy [www.bestacademies.org.uk](http://www.bestacademies.org.uk) under 'Governance'.

For more information about services for young people, please visit our local authority website.

## Privacy Notice for Parents/Carers (How we use pupil information)

### Department for Education

The Department for Education (DfE) collects personal data from educational settings and local authorities via various statutory data collections. We are required to share information about our pupils with the Department for Education (DfE) either directly or via our local authority for the purpose of those data collections, under:

- School census - regulation 5 of The Education (Information About Individual Pupils) (England) Regulations 2013.

All data is transferred securely and held by DfE under a combination of software and hardware controls, which meet the current government security policy framework.

For more information, please see 'How Government uses your data' section.

### Transferring data internationally

Where we transfer personal data to a country or territory outside the UK, we will do so in accordance with Data Protection law.

### Requesting access to your child's personal data

Under data protection legislation, parents and pupils have the right to request access to information about them that we hold. To make a request for your child's personal information, or be given access to your child's educational record, contact the Data Protection Lead (DPL) – see 'Contact us' section for details.

Once your child is able to understand their rights over their own data (generally considered to be over the age of 12, but this has to be considered on a case-by-case basis), we need to obtain consent from your child for you to make a subject access request on their behalf.

Please note it may be necessary for us to apply the GDPR exemption to not supply information relating to the safeguarding of a pupil if we feel that the right of access would be likely to cause serious harm to the physical or mental health of any individual.

You also have the right to:

- to ask us for access to the information we hold
- to have personal data rectified, if it is inaccurate or incomplete
- to request the deletion or removal of personal data where there is no compelling reason for its continued processing
- to restrict our processing of personal data (i.e. permitting its storage but no further processing)
- to object to direct marketing (including profiling) and processing for the purposes of scientific/historical research and statistics
- not to be subject to decisions based purely on automated processing where it produces a legal or similarly significant effect on you

If you have a concern or complaint about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/>

For further information on how to request access to personal information held centrally by the Department for Education (DfE), please see the 'How Government uses your data' section of this notice.

### Withdrawal of consent and the right to lodge a complaint

Where we are processing personal data with your consent, you have the right to withdraw that consent. If you change your mind, or you are unhappy with our use of personal data, please let us know by contacting the Data Protection Officer or Lead for the relevant setting within BEST – see the ‘contact us’ section.

### Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our Data Protection Officer:

Mark Liddiard, Chief Operating Officer, BEST

**Telephone:** 01462 413511, **Email:** [DPO@bestacademies.org.uk](mailto:DPO@bestacademies.org.uk)

For general school specific queries, please contact the Data Protection Lead for the school:

School	Contact	Telephone Number	Email
Campton Academy	Louise Day	01462 813359	CMA-DPL@bestacademies.org.uk
Castle Newnham	Lauren Crowley	01234 303403	CNS-DPL@bestacademies.org.uk
Etonbury Academy	Haley Sparrow	01462 730391	ETA-DPL@bestacademies.org.uk
Gothic Mede Academy	Diane Deacon	01462 732002	GMA-DPL@bestacademies.org.uk
Gravenhurst Academy	Ewelina Sweedy/Alison Day	01462 711257	GHA-DPL@bestacademies.org.uk
Langford Village Academy	Amanda Meller	01462 629000	LVA-DPL@bestacademies.org.uk
Lawnside Academy	Marissa Stoneham	01767 312313	LSA-DPL@bestacademies.org.uk
Pix Brook Academy	Vicky Lewis	01462 416243	PBA-DPL@bestacademies.org.uk
Robert Bloomfield Academy	Louise Day	01462 628800	RBA-DPL@bestacademies.org.uk
Samuel Whitbread Academy	Ian Butler	01462 629900	SWA-DPL@bestacademies.org.uk
St Christophers Academy	Rebecca Day	01582 500960	SCA-DPL@bestacademies.org.uk
BEST Nurseries: Arlesey Nursery Langford Nursery Shefford Nursery	Lisa Farran Laura Calvert Dawn Davies	01462 732168 01462 410420 01462 815637	ArleseyNursery-DPL@bestacademies.org.uk LangfordNursery-DPL@bestacademies.org.uk SheffordNursery-DPL@bestacademies.org.uk
Central Team	Lisa Little	01462 413518	llittle@bestacademies.org.uk

### Last updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time.

*This notice is based on the [Department for Education's model privacy notice](#) for pupils, amended for parents and to reflect the way we use data in this school.*

### How Government uses your child's data

The pupil data that we lawfully share with the DfE through data collections:

- underpins school funding, which is calculated based upon the numbers of children and their characteristics in each school.
- informs 'short term' education policy monitoring and school accountability and intervention (for example, school GCSE results or Pupil Progress measures).
- supports 'longer term' research and monitoring of educational policy (for example how certain subject choices go on to affect education or earnings beyond school)

### Data collection requirements

To find out more about the data collection requirements placed on us by the Department for Education (for example; via the school census) go to <https://www.gov.uk/education/data-collection-and-censuses-for-schools>

### The National Pupil Database (NPD)

Much of the data about pupils in England goes on to be held in the National Pupil Database (NPD).

The NPD is owned and managed by the Department for Education and contains information about pupils in schools in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the Department.

It is held in electronic format for statistical purposes. This information is securely collected from a range of sources including schools, local authorities and awarding bodies.

To find out more about the NPD, go to <https://www.gov.uk/government/publications/national-pupil-database-npd-privacy-notice/national-pupil-database-npd-privacy-notice>.

### Sharing by the Department

The law allows the Department to share pupils' personal data with certain third parties, including:

- schools
- local authorities
- researchers
- organisations connected with promoting the education or wellbeing of children in England
- other government departments and agencies
- organisations fighting or identifying crime

For more information about the Department's NPD data sharing process, please visit:

<https://www.gov.uk/guidance/data-protection-how-we-collect-and-share-research-data>

Organisations fighting or identifying crime may use their legal powers to contact DfE to request access to individual level information relevant to detecting that crime.

For information about which organisations the Department has provided pupil information, (and for which project) or to access a monthly breakdown of data share volumes with Home Office and the Police please visit the following website:

<https://www.gov.uk/government/publications/dfe-external-data-shares>

Under the terms of the Data Protection Act 2018, you are entitled to ask the Department:

- if they are processing your personal data
- for a description of the data they hold about you
- the reasons they're holding it and any recipient it may be disclosed to
- for a copy of your personal data and any details of its source



## Privacy Notice for Parents/Carers (How we use pupil information)



If you want to see the personal data held about you by the Department, you should make a 'subject access request'. Further information on how to do this can be found within the Department's personal information charter that is published at the address below:

<https://www.gov.uk/government/organisations/departments-for-education/about/personal-information-charter>

To contact DfE: <https://www.gov.uk/contact-dfe>

### Introduction

You have a legal right to be informed about how our trust/school uses any personal information that we hold about you. To comply with this, we provide a 'privacy notice' to you where we are processing your personal data.

This privacy notice explains how we collect, store and use personal data about you.

We, Bedfordshire Schools Trust (BEST), are the 'data controller' for the purposes of data protection law. Our Data Protection Officer is Mark Liddiard, Chief Operating Officer (see 'Contact us' below).

### The personal data we hold

We hold some personal information about you to make sure we can help you learn and look after you at school.

For the same reasons, we get information about you from some other places too – like other schools, the local council and the government.

This information includes:

- Your contact details
- Your characteristics, like your ethnic background, language, nationality, country of birth or any special educational needs
- Your test results
- Any additional needs you may have
- Your attendance and behaviour records
- Any medical conditions you have
- Details of any behaviour issues or exclusions
- Any information required to keep you safe
- Photographs
- CCTV images
- Biometrics (such as fingerprint etc)

We may also collect other information about you if you decide to join us on a trip or visit. This might include your parents or carers contact details, passport number or health information.

We may also hold information sent to us by other organisations, including other schools, local authorities and the Department for Education.

If you would like any further details about the information we hold on you, please contact the Data Protection Lead for your school (see 'Contact us' below).

### Why we use this data

We use this data to help run the school, including to:

- Get in touch with you and your parents or carers when we need to
- Check how you're doing in exams and work out whether you or your teachers need any extra help
- Track how well the school as a whole is performing
- Look after your wellbeing including health
- To enable use of our biometric food and library systems (not in all our schools)
- For marketing purposes including websites, prospectus and social media (when consent is given)
- To celebrate your achievement
- To comply with the law

We do not currently put your personal information through any automated decision making or profiling process. This means we do not make decisions about you using only computers without any human involvement. If this changes in the future, we will update this notice in order to explain the processing to you, including our right to object to it.

### Our legal basis for using this data

We will only collect and use your information when the law allows us to. Most often, we will use your information where:

- We need to comply with the law
- We need to use it to carry out a task in the public interest (in order to provide you with an education)

Sometimes, we may also use your personal information where:

- You, or your parents/carers have given us permission to use it in a certain way
- We need to protect your interests (or someone else's interest)
- We have a legitimate interest

For special category data (more sensitive personal information), we only collect and use it when we have both a lawful basis, as set out above, and one of the following conditions for processing as set out in the data protection law:

- We have obtained your explicit consent to use your information in a certain way
- We need to use your information under employment, social security or social protection law
- We need to protect an individual's vital interests (i.e. protection your life or someone else's life), in situations where you're physically or legally incapable of giving consent
- The information has already been made obviously public by you
- We need to use it to make or defend against legal claims
- We need to use it for reasons of substantial public interest as defined in legislation
- We need to use it for health or social care purposes, and it's used by, or under the direction of, a professional obliged to confidentiality under law
- We need it for public health reasons, and it's used by, or under the direction of, a professional obliged to confidentiality under law
- We need to use it for archiving purposes, scientific or historical research purposes, or for statistical purposes, and the use is in the public interest

Where we have got permission to use your data, you or your parents/carers may withdraw this at any time. We will make this clear when we ask for permission, and explain how to go about withdrawing consent.

Some of the reasons listed above for collecting and using your information overlap, and there may be several grounds which mean we can use your data.

### Collecting this information

While in most cases you, or your parents/carers, must provide the personal information we need to collect, there are some occasions when you can choose whether or not to provide the data.

We will always tell you if it's optional. If you must provide the data, we will explain what might happen if you don't.

### How we store this data

We will keep personal information about you while you are a pupil at our schools. We may also keep it after you have left the school, where we are required to by law.

We have a record retention schedule within our Data Protection (GDPR) Policy, which sets out how long we must keep information about pupils. This policy is available on the Trust website [www.bestacademies.org.uk/ under 'Governance'](http://www.bestacademies.org.uk/under-Governance).

The record retention schedule is based on the Information and Records Management Society's toolkit for schools.

### Who we share your information with

We do not share personal information about you with anyone outside the school without permission from you or your parents/carers, unless the law and our policies allow us to do so.

Where it is legally required, or necessary for another reason allowed under data protection law, we may share your personal data with:

- Our local authority – to meet our legal duties to share certain information such as concerns about pupils' safety and exclusions
- Government departments or agencies
- Your family and representatives
- Youth support services
- Educators and examining bodies
- Our regulator (the organisation or “watchdog” that supervises us), Ofsted
- Suppliers and service providers (including online system suppliers) – so that they can provide the services we have contracted them for
- Our auditors
- Survey and research organisations
- Health authorities
- Security organisations
- Health and social welfare organisations
- Professional advisers and consultants
- Charities and voluntary organisations
- Police forces, courts, tribunals
- Professional bodies
- Further education provider / next school (including all entities of BEST)

Please note that trainee teachers will be treated as staff whilst they complete their placement with us and therefore have access to the same information. Trainee teachers will not include any personally identifiable data within their course work, and sign a confidentiality agreement prior to commencing their placement. If the trainee wishes to include personally identifiable data, they must seek the consent of the parent/carer and, if appropriate, pupil.

## Privacy Notice for Pupils (How we use pupil information)

### Youth support services

Once you reach the age of 13, we are legally required to pass on certain information about you to our local authority and/or youth support services provider, as it has legal responsibilities regarding the education or training of 13-19 year-olds.

This enables them to provide services as follows:

- youth support services
- careers advisers

The information shared is limited to your name, address and date of birth. However, where a parent or guardian provides their consent, other information relevant to the provision of youth support services will be shared. This right is transferred to you once you reach the age 16.

Once you reach the age of 16, we share certain information about you with our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds.

This enables them to provide services as follows:

- post-16 education and training providers
- youth support services
- careers advisers

For details of how long we store this information and how it is disposed of, see the retention schedule in our Data Protection (GDPR) Policy [www.bestacademies.org.uk](http://www.bestacademies.org.uk) under 'Governance'.

For more information about services for young people, please visit our local authority website.

### Department for Education (DfE)

The Department for Education (a government department) collects information about you from schools and local authorities. We are legally required to share this information. For more information, please see 'How Government uses your data' section.

### Transferring data internationally

Where we share data with an organisation that is based outside the UK, we will protect your data by following data protection law.

### Requesting access to your personal data

Under data protection legislation, you and your parents have the right to request access to information we hold about you. To make a request or find out more information about what rights you have concerning the information we hold on you, contact the Data Protection Lead (DPL) for your school – see 'Contact us' section for details.

You also have certain rights regarding how your personal information is used and kept safe. For example:

- Say that you want to access your personal information
- Say that you don't want your personal information to be used (if there is no reason for it to be used)
- Stop it being used to send you marketing materials
- Say that you don't want it to be used for automated decisions (decisions made by a computer or machine, rather than a person)
- In some cases, have it corrected if it's inaccurate
- In some cases, have it deleted or destroyed, or restrict its use
- In some cases, be notified of a data breach

## Privacy Notice for Pupils (How we use pupil information)

- Make a complaint to the Information Commissioner's Office
- Claim compensation if the data protection rules are broken and this harms you in some way

To exercise any of these rights, please contact us (see 'Contact us' section below).

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concerns about our data processing, please let us know first.

Alternatively, you can contact the Information Commissioner's Office at <https://ico.org.uk/concerns/>

For further information on how to request access to personal information held centrally by the Department for Education (DfE), please see the 'How Government uses your data' section of this notice.

### Withdrawal of consent and the right to lodge a complaint

Where we are processing personal data with your consent, you have the right to withdraw that consent. If you change your mind, or you are unhappy with our use of personal data, please let us know by contacting the Data Protection Officer or Lead for the relevant setting within BEST – see the 'contact us' section below.

### Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our Data Protection Officer:

- Mark Liddiard, Chief Operating Officer, BEST

**Telephone:** 01462 413511

**Email:** [DPO@bestacademies.org.uk](mailto:DPO@bestacademies.org.uk)

For general school specific queries, please contact the Data Protection Lead for the school:

School	Contact	Telephone Number	Email
Campton Academy	Louise Day	01462 813359	CMA-DPL@bestacademies.org.uk
Castle Newnham	Lauren Crowley	01234 303403	CNS-DPL@bestacademies.org.uk
Etonbury Academy	Haley Sparrow	01462 730391	ETA-DPL@bestacademies.org.uk
Gothic Mede Academy	Diane Deacon	01462 732002	GMA-DPL@bestacademies.org.uk
Gravenhurst Academy	Ewelina Sweedy/Alison Day	01462 711257	GHA-DPL@bestacademies.org.uk
Langford Village Academy	Amanda Meller	01462 629000	LVA-DPL@bestacademies.org.uk
Lawnside Academy	Marissa Stoneham	01767 312313	LSA-DPL@bestacademies.org.uk
Pix Brook Academy	Vicky Lewis	01462 416243	PBA-DPL@bestacademies.org.uk
Robert Bloomfield Academy	Louise Day	01462 628800	RBA-DPL@bestacademies.org.uk
Samuel Whitbread Academy	Ian Butler	01462 629900	SWA-DPL@bestacademies.org.uk
St Christophers Academy	Rebecca Day	01582 500960	SCA-DPL@bestacademies.org.uk
BEST Nurseries:			
Arlesey Nursery	Lisa Farran	01462 732168	ArleseyNursery-DPL@bestacademies.org.uk
Langford Nursery	Laura Calvert	01462 410420	LangfordNursery-DPL@bestacademies.org.uk
Shefford Nursery	Dawn Davies	01462 815637	SheffordNursery-DPL@bestacademies.org.uk
Central Team	Lisa Little	01462 413518	llittle@bestacademies.org.uk

### Last updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time. *This notice is based on the [Department for Education's model privacy notice](#) for pupils, amended to reflect the way we use data in this school.*

### How Government uses your data

We are legally required to share information with the Department for Education (government department) through data collections:

- to help them calculate school funding as it is based upon the numbers of children and their characteristics in each school
- to inform education policy monitoring and school accountability and intervention (for example, school GCSE results or Pupil Progress measures)
- to support research and monitoring of educational policy (for example how certain subject choices go on to affect education or earnings beyond school)

### Data collection requirements

To find out more about the data collection requirements placed on us by the Department for Education (for example; via the school census) go to <https://www.gov.uk/education/data-collection-and-censuses-for-schools>

### The National Pupil Database (NPD)

Much of the data about pupils in England goes on to be held in the National Pupil Database (NPD).

The NPD is owned and managed by the Department for Education and contains information about pupils in schools in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the Department.

To find out more about the NPD, go to <https://www.gov.uk/government/publications/national-pupil-database-npd-privacy-notice/national-pupil-database-npd-privacy-notice>

### Sharing by the Department

The law allows the Department to share pupils' personal data with certain third parties, including:

- schools
- local authorities
- researchers
- organisations connected with promoting the education or wellbeing of children in England
- other government departments and agencies
- organisations fighting or identifying crime

For more information about the Department's NPD data sharing process, please visit: <https://www.gov.uk/data-protection-how-we-collect-and-share-research-data>

Organisations fighting or identifying crime may use their legal powers to contact DfE to request access to individual level information relevant to detecting that crime.

For information about which organisations the Department has provided pupil information, (and for which project) or to access a monthly breakdown of data share volumes with Home Office and the Police please visit the following website: <https://www.gov.uk/government/publications/dfe-external-data-shares>

Under the terms of the Data Protection Act 2018, you are entitled to ask the Department:

- if they are processing your personal data
- for a description of the data they hold about you
- the reasons they're holding it and any recipient it may be disclosed to
- for a copy of your personal data and any details of its source

If you want to see the personal data held about you by the Department, you should make a 'subject access request'. Further information on how to do this can be found within the Department's personal information charter that is published at the address below:

<https://www.gov.uk/government/organisations/department-for-education/about/personal-information-charter>

To contact DfE: <https://www.gov.uk/contact-dfe>



## Privacy Notice for Staff

### (How we use school's workforce information)



#### Introduction

Under Data Protection law, individuals have a right to be informed about how the trust/school uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about individuals we employ, or otherwise engage, to work at our school.

We, Bedfordshire Schools Trust (BEST), are the 'data controller' for the purposes of Data Protection law. Our Data Protection Officer is Mark Liddiard, Chief Operating Officer (see 'Contact us' below).

#### The personal data we hold

We process data relating to those we employ, or otherwise engage, to work in our Multi-Academy Trust. Personal data that we may collect, use, store and share (when appropriate) about you includes, but is not restricted to:

- Personal information (such as name, contact details, employee or teacher number)
- Next of kin and emergency contact numbers
- Characteristics information (such as gender, age, ethnic group)
- Contract information (such as start date, hours worked, post, role, salary information)
- Annual leave, pension and benefits information
- Bank account details, payroll records, National Insurance number and tax status information
- Recruitment information, including copies of right to work documentation, references and other information included in a CV or cover letter or as part of the application process
- Qualifications and employment records, including work history, job titles, working hours, training records and professional memberships
- Performance information
- Outcomes of any disciplinary and/or grievance procedures
- Absence data (such as number of absences and reasons)
- Copy of driving license
- Photographs
- CCTV footage
- Vehicle details
- Pecuniary interests
- Data about your use of the school's information and communications system

We may also collect, store and use information about you that falls into "special categories" of more sensitive personal data. This includes information about (where applicable):

- Race, ethnicity, religious beliefs, sexual orientation and political opinions
- Trade union membership
- Health, including any medical conditions, and sickness records
- Biometrics (not used in all our schools)

#### Why we collect and use workforce information

The purpose of processing this data is to help us run the school, including to:

- Enable you to be paid
- Facilitate safe recruitment, as part of our safeguarding obligations towards pupils
- Support effective performance management
- Inform the development of recruitment and retention policies
- Allow better financial modelling and planning
- Enable ethnicity and disability monitoring
- Improve the management of workforce data across the sector
- Support the work of the School Teachers' Review Body
- Ensure that Bedfordshire Schools Trust are aware of any conflict of interest
- To enable the use of our biometric food and library services (not available in all our schools)
- For marketing purposes including websites, prospectus and social media

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing personal information for general purposes are:

- the data subject has given consent to the processing of his or her personal data for one or more specific purposes;
- processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract;
- processing is necessary for compliance with a legal obligation to which the controller is subject;
- processing is necessary in order to protect the vital interests of the data subject or of another natural person;
- processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;
- processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing special category information are:

- the data subject has given explicit consent to the processing of those personal data for one or more specified purposes;
- processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law;
- processing is necessary to protect the vital interests of the data subject or of another natural person where the data subject is physically or legally incapable of giving consent;
- processing relates to personal data which are manifestly made public by the data subject;
- processing is necessary for the establishment, exercise or defence of legal claims or whenever courts are acting in their judicial capacity;
- processing is necessary for reasons of substantial public interest;

- processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services on the basis of Union or Member State law or pursuant to contract with a health professional and subject to the conditions and safeguards referred to in paragraph 3;
- processing is necessary for reasons of public interest in the area of public health, such as protect against serious cross-border threats to health or ensuring high standards of quality and safety of health care and of medicinal products or medical devices, on the basis of Union or Member State law which provides for suitable and specific measures to safeguard the rights and freedoms of the data subject, in particular professional secrecy;
- processing is necessary for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes.

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent, and explain how you go about withdrawing consent if you wish to do so.

Some of the reasons listed above for collecting and using personal information about you overlap, and there may be several grounds which justify the school's use of your data.

### Collecting workforce information

We collect personal information during the application and recruitment process.

Workforce data is essential for the school's / local authority's operational use. Whilst the majority of personal information you provide to us is mandatory, some of it is requested on a voluntary basis. In order to comply with the UK GDPR, we will inform you at the point of collection, whether you are required to provide certain information to us or if you have a choice in this.

### Storing workforce information

We hold data securely for the set amount of time shown in our data retention schedule. For more information on our data retention schedule and how we keep your data safe, please visit the Trust website <https://www.bestacademies.org.uk> under 'Governance'.

The record retention schedule is based on the Information and Records Management Society's toolkit for schools.

### Who we share workforce information with

We do not share information about you with any third party without your consent unless the law and our policies allow us to do so.

Where it is legally required or necessary (and it complies with Data Protection law) we may share personal information about you with:

- Our local authority – to meet our legal obligations to share certain information with it, such as safeguarding concerns and workforce census
- Government departments and agencies
- Our regulator, Ofsted – for inspection purposes for meet our legal obligations
- Suppliers and service providers (including online providers) – to enable them to provide the service we have contracted them for, such as payroll, HR, pensions and banking services.

- Our auditors
- Survey and research organisations
- Trade unions and associations
- Health authorities
- Security organisations
- Health and social welfare organisations
- Professional advisers and consultants
- Charities and voluntary organisations
- Police forces, courts, tribunals
- Professional bodies
- Employment and recruitment agencies
- All entities of BEST

### Transferring data internationally

Where we transfer personal data to a country or territory outside the UK, we will do so in accordance with data protection law.

### Department for Education

The Department for Education (DfE) collects personal data from educational settings and local authorities via various statutory data collections. We are required to share information about our employees with the DfE under Section 5 of the Education (Supply of Information about the School Workforce) (England) Regulations 2007 and amendments.

All data is transferred securely and held by DfE under a combination of software and hardware controls which meet the current [government security policy framework](#).

For more information, please see 'How Government uses your data' section.

### Requesting access to your personal data

Under data protection legislation, you have the right to request access to information about you that we hold. To make a request for your personal information, contact the Data Protection Lead (DPL) for your school – see 'Contact us' section.

You also have the right to:

- ask us for access to information about you that we hold
- have your personal data rectified, if it is inaccurate or incomplete
- request the deletion or removal of personal data where there is no compelling reason for its continued processing
- restrict our processing of your personal data (i.e. permitting its storage but no further processing)
- object to direct marketing (including profiling) and processing for the purposes of scientific/historical research and statistics
- object to decisions being taken by automated means where it produces a legal or similarly significant effect on you
- a right to seek redress, either through the ICO, or through the courts

## Privacy Notice for Staff

### (How we use school's workforce information)



If you have a concern about the way we are collecting or using your personal data, we ask that you raise your concern with us in the first instance. Alternatively, you can contact the Information Commissioner's Office at <https://ico.org.uk/concerns/>

For further information on how to request access to personal information held centrally by the Department for Education (DfE), please see the 'How Government uses your data' section of this notice.

### Withdrawal of consent and the right to lodge a complaint

Where we are processing your personal data with your consent, you have the right to withdraw that consent. If you change your mind, or you are unhappy with our use of your personal data, please let us know by contacting the Data Protection Officer or Lead for the relevant setting – see the 'contact us' section below.

### Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our Data Protection Officer:

- Mark Liddiard, Chief Operating Officer, BEST

**Telephone:** 01462 413511

**Email:** [DPO@bestacademies.org.uk](mailto:DPO@bestacademies.org.uk)

For general school specific queries, please contact the Data Protection Lead for the school:

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Shefford Nursery	Dawn Davies	01462 815637	SheffordNursery-DPL@bestacademies.org.uk
Central Team	Lisa Little	01462 413518	llittle@bestacademies.org.uk

### Last updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time.

*This notice is based on the [Department for Education's model privacy notice](#) for the school workforce, amended to reflect the way we use data in this school.*

## Privacy Notice for Staff

### (How we use school's workforce information)



#### How Government uses your data

The workforce data that we lawfully share with the DfE through data collections:

- informs departmental policy on pay and monitoring of the effectiveness and diversity of the school workforce
- links to school funding and expenditure
- supports 'longer term' research and monitoring of educational policy

#### Data collection requirements

To find out more about the data collection requirements placed on us by the Department for Education including the data that we share with them, go to <https://www.gov.uk/education/data-collection-and-censuses-for-schools>

#### Sharing by the Department

The Department may share information about school employees with third parties who promote the education or well-being of children or the effective deployment of school staff in England by:

- conducting research or analysis
- producing statistics
- providing information, advice or guidance

The Department has robust processes in place to ensure that the confidentiality of personal data is maintained and there are stringent controls in place regarding access to it and its use. Decisions on whether DfE releases personal data to third parties are subject to a strict approval process and based on a detailed assessment of:

- who is requesting the data
- the purpose for which it is required
- the level and sensitivity of data requested; and
- the arrangements in place to securely store and handle the data

To be granted access to school workforce information, organisations must comply with its strict terms and conditions covering the confidentiality and handling of the data, security arrangements and retention and use of the data.

#### How to find out what personal information DfE hold about you

Under the terms of the Data Protection Act 2018, you're entitled to ask the Department:

- if they are processing your personal data
- for a description of the data they hold about you
- the reasons they're holding it and any recipient it may be disclosed to
- for a copy of your personal data and any details of its source

If you want to see the personal data held about you by the Department, you should make a 'subject access request'. Further information on how to do this can be found within the Department's personal information chapter that is published at the address below:

<https://www.gov.uk/government/organisations/departments-for-education/about/personal-information-charter>

## **Introduction**

This Privacy Notice is to let you know how we look after personal information about our governors, trustees and members. This is in relation to information you provide us with and the information you input on Governor Hub.

We, Bedfordshire Schools Trust (BEST), are the ‘data controller’ for the purposes of data protection law. Our Data Protection Officer is Mark Liddiard (see ‘Contact us’ section at the end of this document).

If you have any questions or queries or would like to discuss anything in this Privacy Notice, please contact the Data Protection Lead for your school (see the ‘Contact us’ section at the end of this document).

A copy of this Privacy Notice is available on our website [www.bestacademies.org.uk](http://www.bestacademies.org.uk).

## **How we collect governor/trustee information**

We obtain governor information through the Governance Professional to the Governors or Board upon appointment to Bedfordshire Schools Trust (BEST). In addition, to comply with our statutory obligations, we hold governor information on our Single Central Record. Updated information will also be collected during the course of the year to enable us to keep our records up to date.

## **The personal information we collect and hold includes the following:**

- Contact details such as name, address, email address and telephone number
- Special category data such as ethnicity, disability and access requirements
- Business and personal pecuniary interests
- Governance details (such as role and start and end dates, and governor ID)
- An enhanced DBS check
- Training record including LCB skills audits
- Photographs and CCTV images captured in school (when consent given)

In order for us to comply with our statutory obligations, we will publish the following information on the Trust or school website.

- Name
- Governor role
- Category of governor
- Date of appointment / term of office
- Attendance at meetings
- Disclosure of pecuniary interests

## **Why we collect and use this information**

The personal data we collect is essential in order for the school to fulfil their official functions and meet legal requirements.

We collect and use governor information, for the following purposes:

- Maintain effective governance
- Conduct the work of the governing board in accordance with the Nolan principles of public life

## Privacy Notice – How we use personal information relating to our Trust Board/Local Committees of the Board

- Record attendance at meetings
- Identify training needs
- Meet statutory obligations for publishing and sharing governor/trustee information
- Provide access to Governor Hub (which also allows a secure facility to hold our governance information)
- Provide access to local authority training opportunities and governance resources
- Comply with our safeguarding obligations towards our pupils/students
- Ensure that appropriate access arrangements can be provided for those who need them

We do not currently process any personal data through automated decision making or profiling. If this changes in the future, we will amend any relevant privacy notices in order to explain the processing to you, including your right to object to it.

### Lawful basis for holding and using this information

We only collect and use personal information about you when the law allows us to. Most commonly, we use it where we need to:

- Comply with a **legal obligation**
- Carry out a task in the **public interest**

Less commonly, we may also use personal information about you where:

- You have given us **consent** to use it in a certain way
- We need to protect your **vital interests** (or someone else's interests)

Governor data is essential for the trust/school's operational use. Whilst the majority of personal information you provide to us is mandatory, some of it may be requested on a voluntary basis (such as photographs). In order to comply with the UK GDPR, we will inform you at the point of collection, whether you are required to provide certain information to us or if you have a choice in this.

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent, and explain how you go about withdrawing consent if you wish to do so.

### Who we share governor information with

We routinely share governor/trustee information with:

- Other governors/trustees within BEST
- The Local Authority to meet our legal obligations
- Government departments or agencies
- Our regulator, Ofsted
- Other schools in BEST
- Suppliers and service providers, such as Governor Hub, to enable them to provide the service for which they are contracted
- Professional advisers and consultants who are connected with the school to provide school improvement services
- Our auditors
- Security organisations



## Privacy Notice – How we use personal information relating to our Trust Board/Local Committees of the Board



We obtain a copy of the Data Protection (GDPR) Policy, Privacy Notice and/or Data Sharing Agreements with any suppliers/providers of services who have access to or process personal information.

### Why we share governor information

We do not share information about our governors with anyone without consent unless the legal basis for holding and sharing the data allow us to do so.

We are required under our statutory duties to share information about our governors with our local authority(LA), government departments and our regulator, Ofsted.

### Department for Education

The Department for Education (DfE) collects personal data from educational settings and local authorities. We are required to share information about our governors with the (DfE) under the requirements set out in the [Academies Trust Handbook](#)

All data is entered manually on the GIAS system and held by DfE under a combination of software and hardware controls which meet the current [government security policy framework](#).

For more information, please see 'How Government uses your data' section.

### How we store trustee/governor information

We hold data securely for the set amount of time shown in our data retention schedule. For more information on our data retention schedule and how we keep your data safe, please see our Data Protection (GDPR) Policy, which is available on our website [www.bestacademies.org.uk](http://www.bestacademies.org.uk) under 'Governance'.

### Requesting access to your personal data

Under data protection legislation, you have the right to request access to information about you that we hold. To make a request for your personal information, contact the Data Protection Lead for your school (see Contact Us section).

You also have the right to:

- ask us for access to information about you that we hold
- have your personal data rectified, if it is inaccurate or incomplete
- request the deletion or removal of personal data where there is no compelling reason for its continued processing
- restrict our processing of your personal data (i.e. permitting its storage but no further processing)
- object to direct marketing (including profiling) and processing for the purposes of scientific/historical research and statistics
- not to be subject to decisions based purely on automated processing where it produces a legal or similarly significant effect on you

If you have a concern or complaint about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office (ICO) at [Information Commissioner's Office](#).

For further information on how to request access to personal information held centrally by the Department for Education (DfE), please see the 'How Government uses your data' section of this notice.

## Withdrawal of consent and the right to lodge a complaint

Where we are processing your personal data with your consent, you have the right to withdraw that consent. If you change your mind, or you are unhappy with our use of your personal data, please let us know by contacting the DPL for your school (see 'Contact us' section below).

## Privacy Notice updates

We may need to update this privacy notice periodically – the revised version will be uploaded to the BEST website ([www.bestacademies.org.uk](http://www.bestacademies.org.uk)).

## Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our Data Protection Officer:

Mark Liddiard, Chief Operating Officer, BEST

**Telephone:** 01462 413511

**Email:** [DPO@bestacademies.org.uk](mailto:DPO@bestacademies.org.uk)

For general school specific queries, please contact the Data Protection Lead for the school:

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Samuel Whitbread Academy	Ian Butler	01462 629900	<a href="mailto:SWA-DPL@bestacademies.org.uk">SWA-DPL@bestacademies.org.uk</a>
St Christophers Academy	Rebecca Day	01582 500960	<a href="mailto:SCA-DPL@bestacademies.org.uk">SCA-DPL@bestacademies.org.uk</a>
BEST Nurseries: Arlesey Nursery Langford Nursery Shefford Nursery	Lisa Farran Laura Calvert Dawn Davies	01462 732168 01462 410420 01462 815637	<a href="mailto:ArleseyNursery-DPL@bestacademies.org.uk">ArleseyNursery-DPL@bestacademies.org.uk</a> <a href="mailto:LangfordNursery-DPL@bestacademies.org.uk">LangfordNursery-DPL@bestacademies.org.uk</a> <a href="mailto:SheffordNursery-DPL@bestacademies.org.uk">SheffordNursery-DPL@bestacademies.org.uk</a>
Central Team	Lisa Little	01462 413518	<a href="mailto:llittle@bestacademies.org.uk">llittle@bestacademies.org.uk</a>

This notice is based on the [Department for Education's model privacy notice](#) for pupils, amended for parents and to reflect the way we use data in this school.

### How Government uses your data

The governance data that we lawfully share with the DfE via GIAS:

- will increase the transparency of governance arrangements
- will enable schools and the department to identify more quickly and accurately individuals who are involved in governance and who govern in more than one context
- allows the department to be able to uniquely identify an individual and in a small number of cases conduct checks to confirm their suitability for this important and influential role

#### Data collection requirements:

To find out more about the requirements placed on us by the Department for Education including the data that we share with them, go to <https://www.gov.uk/government/news/national-database-of-governors>.

**Note:** Some of these personal data items are not publicly available and are encrypted within the GIAS system. Access is restricted to authorised DfE and education establishment users with a DfE sign-in account who need to see it in order to fulfil their official duties. The information is for internal purposes only and not shared beyond the department, unless the law allows it.

### How to find out what personal information DfE hold about you

Under the terms of the Data Protection Act 2018, you're entitled to ask the Department:

- if they are processing your personal data
- for a description of the data they hold about you
- the reasons they're holding it and any recipient it may be disclosed to
- for a copy of your personal data and any details of its sources

If you want to see the personal data held about you by the Department, you should make a 'subject access request'. Further information on how to do this can be found within the Department's personal information charter that is published at the address below.

<https://www.gov.uk/government/organisations/department-for-education/about/personal-information-charter>

To contact DfE: <https://www.gov.uk/contact-dfe>

### Introduction

Under data protection law, individuals have a right to be informed about how our Trust uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about visitors to all our sites.

We, Bedfordshire Schools Trust (BEST), are the 'data controller' for the purposes of Data Protection law. Our Data Protection Officer is Mark Liddiard, Chief Operating Officer (see 'Contact us' below).

### The personal data we hold

Personal data that we may collect, use, store and share (when appropriate) about you includes, but is not restricted to:

- Name
- Contact details
- Information relating to the visit, e.g. company or organisation name, arrival and departure time, car number plate
- If a professional or regular visitor, evidence that you hold an Enhanced Disclosure and Barring Service Certificate (DBS)

We may also collect, use, store and share (when appropriate) information about you that falls into "special categories" of more sensitive personal data. This includes, but is not restricted to:

- Information about any access arrangements that may be required
- Photographs for identification purposes
- CCTV images captured

We may also hold data about you that we have received from other organisations, including other schools and social services.

### Why we use this data

We use the data listed above to:

- a) Identify you and keep you safe while on the site
- b) Keep pupils and staff safe
- c) Maintain accurate records of visits to site
- d) Provide appropriate access arrangements

### Use of your personal data in automated decision making and profiling

We do not currently process any personal data through automated decision making or profiling. If this changes in the future, we will amend any relevant privacy notices in order to explain the processing to you, including your right to object to it.

### Our lawful basis for using this data

We only collect and use personal information about you when the law allows us to. Most commonly, we use it where we need to:

- Comply with a legal obligation
- Carry out a task in the public interest
- Where we have a legitimate interest in processing the data, for example, the use of photographs to enable us to clearly identify you in the event of an emergency evacuation

Less commonly, we may also use personal information about you where:

- You have given us consent to use it in a certain way
- We need to protect your vital interests (or someone else's interests)

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent, and explain how you would go about withdrawing consent if you wish to do so.

### Our basis for using special category data

For 'special category' data, we only collect and use it when we have both a lawful basis, as set out above, and one of the following conditions for processing as set out in data protection law:

- We have obtained your explicit consent to use your personal data in a certain way
- We need to perform or exercise an obligation or right in relation to employment, social security or social protection law
- We need to protect an individual's vital interests (i.e. protect your life or someone else's life), in situations where you're physically or legally incapable of giving consent
- The data concerned has already been made manifestly public by you
- We need to process it for the establishment, exercise or defence of legal claims
- We need to process it for reasons of substantial public interest as defined in legislation
- We need to process it for health or social care purposes, and the processing is done by, or under the direction of, a health or social work professional or by any other person obliged to confidentiality under law
- We need to process it for public health reasons, and the processing is done by, or under the direction of, a health professional or by any other person obliged to confidentiality under law
- We need to process it for archiving purposes, scientific or historical research purposes, or for statistical purposes, and the processing is in the public interest

For criminal offence data, we will only collect and use it when we have both a lawful basis, as set out above, and a condition for processing as set out in data protection law. Conditions include:

- We have obtained your consent to use it in a specific way
- We need to protect an individual's vital interests (i.e. protect your life or someone else's life), in situations where you're physically or legally incapable of giving consent
- The data concerned has already been made manifestly public by you
- We need to process it for, or in connection with, legal proceedings, to obtain legal advice, or for the establishment, exercise or defence of legal rights
- We need to process it for reasons of substantial public interest as defined in legislation

### Collecting this data

While the majority of information we collect about you is mandatory, there is some information that can be provided voluntarily.

Whenever we seek to collect information from you, we make it clear whether you must provide this information (and if so, what the possible consequences are of not complying), or whether you have a choice.

Most of the data we hold about you will come from you, but we may also hold data about you from:

- Local authorities

- Government departments or agencies
- Police forces, courts, tribunals

### How we store this data

We keep personal information about you while you are visiting our site(s). We may also keep it beyond your visit if this is necessary. Our retention schedule can be found within our Data Protection (GDPR) Policy – this sets out how long we keep information about visitors. A copy of this is available on the BEST website (<https://www.bestacademies.org.uk>).

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed.

We will dispose of your personal data securely when we no longer need it.

### Who we share data with

We do not share information about you with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required, or necessary (and it complies with data protection law), we may share personal information about you with:

- Our local authority– to meet our legal obligations to share certain information with it, such as safeguarding concerns
- Government departments or agencies
- Our regulator e.g. Ofsted
- Suppliers and service providers
- Our auditors
- Survey and research organisations
- Health authorities
- Security organisations
- Health and social welfare organisations
- Professional advisers and consultants
- Charities and voluntary organisations
- Police forces, courts, tribunals

### Transferring data internationally

Where we transfer your personal data to a country or territory outside the UK, we will do so in accordance with data protection law.

### Your rights

#### How to access personal information that we hold about you

You have a right to make a 'subject access request' to gain access to personal information that we hold about you.

If you make a subject access request, and if we do hold information about you, we will (subject to any exemptions that may apply):

- Give you a description of it

- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not from you
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- Give you a copy of the information in an intelligible form

You may also have the right for your personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a request, please contact us (see 'Contact us' below).

### Your other rights regarding your data

Under data protection law, you have certain rights regarding how your personal data is used and kept safe. For example, you have the right to:

- to ask us for access to information about you that we hold
- to have your personal data rectified, if it is inaccurate or incomplete
- to request the deletion or removal of personal data where there is no compelling reason for its continued processing
- to restrict our processing of your personal data (i.e. permitting its storage but no further processing)
- to object to direct marketing and processing for purpose of research and statistics
- to object to the use of your personal data for decisions being taken by automated means (by a computer or machine, rather than a person)

To exercise any of these rights, please contact us (see 'Contact us' below).

### Complaints

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

Alternatively, you can make a complaint to the Information Commissioner's Office at <https://ico.org.uk/concerns/>

### Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our Data Protection Officer:

Mark Liddiard, Chief Operating Officer, BEST

**Telephone:** 01462 413511

**Email:** [DPO@bestacademies.org.uk](mailto:DPO@bestacademies.org.uk)

For general school specific queries, please contact the Data Protection Lead for the school:

School	Contact	Telephone Number	Email
Campton Academy	Louise Day	01462 813359	<a href="mailto:CMA-DPL@bestacademies.org.uk">CMA-DPL@bestacademies.org.uk</a>
Castle Newnham	Lauren Crowley	01234 303403	<a href="mailto:CNS-DPL@bestacademies.org.uk">CNS-DPL@bestacademies.org.uk</a>
Etonbury Academy	Haley Sparrow	01462 730391	<a href="mailto:ETA-DPL@bestacademies.org.uk">ETA-DPL@bestacademies.org.uk</a>
Gothic Mede Academy	Diane Deacon	01462 732002	<a href="mailto:GMA-DPL@bestacademies.org.uk">GMA-DPL@bestacademies.org.uk</a>
Gravenhurst Academy	Ewelina Sweedy/Alison Day	01462 711257	<a href="mailto:GHA-DPL@bestacademies.org.uk">GHA-DPL@bestacademies.org.uk</a>
Langford Village Academy	Amanda Meller	01462 629000	<a href="mailto:LVA-DPL@bestacademies.org.uk">LVA-DPL@bestacademies.org.uk</a>
Lawnside Academy	Marissa Stoneham	01767 312313	<a href="mailto:LSA-DPL@bestacademies.org.uk">LSA-DPL@bestacademies.org.uk</a>
Pix Brook Academy	Vicky Lewis	01462 416243	<a href="mailto:PBA-DPL@bestacademies.org.uk">PBA-DPL@bestacademies.org.uk</a>
Robert Bloomfield Academy	Louise Day	01462 628800	<a href="mailto:RBA-DPL@bestacademies.org.uk">RBA-DPL@bestacademies.org.uk</a>
Samuel Whitbread Academy	Ian Butler	01462 629900	<a href="mailto:SWA-DPL@bestacademies.org.uk">SWA-DPL@bestacademies.org.uk</a>
St Christophers Academy	Rebecca Day	01582 500960	<a href="mailto:SCA-DPL@bestacademies.org.uk">SCA-DPL@bestacademies.org.uk</a>
BEST Nurseries:			
Arlesey Nursery	Lisa Farran	01462 732168	<a href="mailto:ArleseyNursery-DPL@bestacademies.org.uk">ArleseyNursery-DPL@bestacademies.org.uk</a>
Langford Nursery	Laura Calvert	01462 410420	<a href="mailto:LangfordNursery-DPL@bestacademies.org.uk">LangfordNursery-DPL@bestacademies.org.uk</a>
Shefford Nursery	Dawn Davies	01462 815637	<a href="mailto:SheffordNursery-DPL@bestacademies.org.uk">SheffordNursery-DPL@bestacademies.org.uk</a>
Central Team	Lisa Little	01462 413518	<a href="mailto:llittle@bestacademies.org.uk">llittle@bestacademies.org.uk</a>



## Appendix B – Access Request Form

Enquirer's surname: .....

Enquirer's forenames: .....

Enquirer's address: .....

.....

Enquirer's telephone number: .....

Enquirer's email address: .....

Are you the person who is the subject of the records you are enquiring about (i.e. the 'Data Subject')?  
YES/NO

If no, do you have parental responsibility for a child who is the 'Data Subject' of the records you are enquiring about? YES/NO

If yes, please provide name(s) of child or children about whose personal data records you are enquiring.....

Description of concern/area of concern / area of concern:

.....

.....

Description of information requested:

.....

.....

Please dispatch reply to: (if different from enquirer's details as stated on this form)

Name: .....

Address:.....

.....Postcode: .....

### Data Subject Declaration

I request that the school search its records based on the information supplied above and provide a description of the personal data found from the information described in the details outlined above relating to me (or my child/children) being processed by the school. I agree that the reply period will commence when I have supplied sufficient information to enable the school to perform the search. I consent to the reply being disclosed and sent to me at my stated address (or to the dispatch name and address above who I have authorised to receive such information).

Signature of 'Data Subject' (or subject's parent if pupil is under 13 years of age):

.....

Name of 'Data Subject' (or subject's parent): .....PRINTED

Date: .....

School	Contact	Telephone Number	Email
Campton Academy	Louise Day	01462 813359	CMA-DPL@bestacademies.org.uk
Castle Newnham	Lauren Crowley	01234 303403	CNS-DPL@bestacademies.org.uk
Etonbury Academy	Haley Sparrow	01462 730391	ETA-DPL@bestacademies.org.uk
Gothic Mede Academy	Diane Deacon	01462 732002	GMA-DPL@bestacademies.org.uk
Gravenhurst Academy	Ewelina Sweedy/Alison Day	01462 711257	GHA-DPL@bestacademies.org.uk
Langford Village Academy	Amanda Meller	01462 629000	LVA-DPL@bestacademies.org.uk
Lawnside Academy	Marissa Stoneham	01767 312313	LSA-DPL@bestacademies.org.uk
Pix Brook Academy	Vicky Lewis	01462 416243	PBA-DPL@bestacademies.org.uk
Robert Bloomfield Academy	Louise Day	01462 628800	RBA-DPL@bestacademies.org.uk
Samuel Whitbread Academy	Ian Butler	01462 629900	SWA-DPL@bestacademies.org.uk
St Christophers Academy	Rebecca Day	01582 500960	SCA-DPL@bestacademies.org.uk
BEST Nurseries: Arlesey Nursery Langford Nursery Shefford Nursery	Lisa Farran Laura Calvert Dawn Davies	01462 732168 01462 410420 01462 815637	ArleseyNursery-DPL@bestacademies.org.uk LangfordNursery-DPL@bestacademies.org.uk SheffordNursery-DPL@bestacademies.org.uk
Central Team	Lisa Little	01462 413518	llittle@bestacademies.org.uk

*Refer to page 9 of the Data Protection (GDPR) and Privacy Notices Policy for further details concerning subject access requests. Please note that two forms of identification will be required.*

#### For office use only

- ☐ Has the identity of the person making the request been confirmed by telephone
- ☐ Has the age of pupil been checked (does the pupil need to give consent)
- ☐ Have two forms of identification been seen
- ☐ Has the subject access request been granted (request to be met within one month), If not, give reason.....  
.....
- ☐ If request is complex and will take more than one month, has the person making the request been informed

Date information sent: .....

Information sent by: .....

## Appendix C

### Procedure for processing personal information relating to staff

BEST require each school/nursery to ensure that adequate controls are in place with regard to access to personal information - giving access only to people (staff and governors) who need particular information to do their jobs and only when they need it. The guidelines below should be followed for access to personal information relating to staff.

Information relating to staff must be processed in accordance with the BEST Data Protection (GDPR) Policy.

#### Viewing or removal of personal information relating to staff

Personal information relating to staff should not be removed from school/nursery premises, electronically or in paper format, unless there is an exceptional circumstance, and express permission should be sought from the Principal/Manager.

Each BEST school/nursery holds a log of who has requested and accessed personal information relating to staff. This log records the following information:

- Date of request
- Name of person requesting the information
- Name of who approved the request and date
- Date the information was viewed
- If a personnel file has been requested, the name and date of who logged this file back in should be recorded

HR Assistants in each school/nursery are not required to log any activity that occurs during their day to day duties. However, if a personnel file is removed from storage, this activity should be logged.

If HR Assistants require information from another BEST school/nursery, the authorisation process below should be followed.

Payroll information is managed by the Finance Team. Access to the payroll information by the Finance Team during their day to day activities does not need to be logged. However, if payroll information is removed from site, the authorisation process below should be followed.

The CEO, COO and Operations Manager have authority to view files from all BEST schools/nurseries. However, the School Principal/Nursery Manager should be informed if these files are to be removed from site.

Access to files locally (in each BEST school/nursery) is restricted to the HR Assistant, Principal/Manager and Senior Leadership Team. However, a justifiable reason for access should be logged.

#### Hierarchy of approval:

Personal information relating to	Authorisation to be sought from
BEST staff	School Principal/Nursery Manager (for that setting), CEO or COO
School Principals/Nursery Managers	CEO or COO (or DoE for the Nursery Managers)
Executive Leaders	Chair or Vice Chair of BEST Board of Trustees, CEO or COO as appropriate dependent on request

Trustees of BEST can request personal information relating to staff via the CEO or COO but this must be for a specific reason. This activity must be logged.

In the event that personal information relating to the CEO is required, this can only be viewed by the Chair or Vice Chair of BEST Board of Trustees. This activity must be logged.

Any Governor that feels they have sufficient reason to view or remove any personal information relating to staff must make a request for access to the file(s) via the Trustees of BEST. In this circumstance there must be a specific reason, the School Principal/Manager must be notified and the request/access must be logged as per the above procedure.

## Appendix D – Retention Schedule

Governance		
Basic file description	Retention Period	Action at the end of the administrative life of the record
Agendas for LCB meetings	One copy should be retained with the master set of minutes. All other copies can be disposed of	Secure disposal
Principal Set (signed minutes)	Permanent or at least 10 years from date of meeting	Shredded if contain personal or sensitive data, otherwise retained in local archives
Inspection copies (this may include copies the Governance Professional wishes to retain for requestors)	Date of meeting + 3 years	If these minutes contain any sensitive, personal information they must be shredded.
Reports presented to the Trustees and LCBs	Reports should be kept for a minimum of 6 years. However, if the minutes refer directly to individual reports then the reports should be kept permanently	Secure disposal or retain with the signed set of the minutes
Meeting papers relating to the annual parents' meeting	Date of the meeting + a minimum of 6 years	Secure disposal
Instruments of Government including Articles of Association	PERMANENT	Retained in local archives
Trusts and Endowments managed by the Trust/LCB	PERMANENT	Retained in local archives
Action plans created and administered by the Trust/LCB	Life of the action plan + 3 years	Secure disposal
Policy documents created and administered by the Trust/LCB	Life of the policy + 3 years	Secure disposal

Governance (continued)		
Basic file description	Retention Period	Action at the end of the administrative life of the record
Records relating to complaints dealt with by the Trust/LCB	Date of the resolution of the complaint + a minimum of 6 years then review for further retention in case of contentious disputes	Secure disposal
Annual Reports required by DfE	Date of report + 10 years	Secure disposal
Records relating to the appointed of co-opted governors	Date of election, plus six months	Secure disposal
Records relating to the election of the Chair of the LCB and the Vice Chair	Destroyed after the decision has been recorded in the minutes	Secure disposal
Scheme of Delegation and Terms of Reference for Committees	Until superseded or whilst relevant	Reviewed and locally archived if appropriate
Meeting schedule	Current academic year	Standard disposal
Register of attendance at full governing board meetings	Date of last meeting in the book, plus six years	Secure disposal
Records relating to governor monitoring visits	Date of the visit, plus three years	Secure disposal
All records relating to the conversion of the school to academy status	Permanent	Local archives are consulted before disposal
Correspondence sent and received by the governing board or headteacher	Current academic year, plus three years	Secure disposal
Records relating to the appointment of the clerk to the governing board	Date on which the clerk's appointment ends, plus six years	Secure disposal
Records relating to the terms of office of serving governors, including evidence of appointment	Date on which the governor's appointment ends, plus six years	Secure disposal
Records relating to governor declaration against disqualification criteria	Date on which the governor's appointment ends, plus six years	Secure disposal

Register of business interests	Date the governor's appointment ends, plus six years	Secure disposal
Governor code of conduct	Dynamic document – kept permanently	Secure disposal
Records relating to the training required and received by governors	Date the governor steps down, plus six years	Secure disposal
Records relating to the induction programme for new governors	Date on which the governor's appointment ends, plus six years	Secure disposal
Records relating to DBS checks carried out on the Governance Professional and members of the governing board	Date of the DBS check, plus six months	Secure disposal
Governor personnel files	Date on which the governor's appointment ends, plus six years	Secure disposal

### Trust Governance

Articles of association	Life of the academy	Secure disposal
Memorandum of understanding	Can be disposed of once the academy has been incorporated	Secure disposal
Memorandum of understanding of shared governance among schools	Life of memorandum of understanding, plus six years	Secure disposal
Constitution	Life of the academy	Secure disposal
Special resolutions to amend the constitution	Life of the academy	Secure disposal
Written scheme of delegation	Life of the scheme of delegation, plus 10 years	Secure disposal
Trustees – appointment	Life of appointment, plus six years	Secure disposal
Trustees – disqualification	Date of disqualification, plus 15 years	Secure disposal
Trustees – termination of office	Date of appointment, plus six years	Secure disposal
Annual trustee report	Date of report, plus 10 years	Secure disposal
Annual report and accounts	Date of report, plus 10 years	Secure disposal

Annual return	Date of report, plus 10 years	Secure disposal
Appointment of trustees and governors and members	Life of appointment, plus six years	Secure disposal
Statement of trustees' responsibilities	Life of appointment, plus six years	Secure disposal
Appointment and removal of members	Life of appointment, plus six years	Secure disposal
Strategic review	Date of review, plus six years	Secure disposal
Register of trustees	Life of academy, plus six years	Secure disposal
Register of trustees' interests	Life of academy, plus six years	Secure disposal
Register of trustees' residential addresses	Life of academy, plus six years	Secure disposal
Register of gift, hospitality and entertainments	Life of academy, plus six years	Secure disposal
Register of members	Life of academy, plus six years	Secure disposal
Register of secretaries	Life of academy, plus six years	Secure disposal
Register of trustees' interests	Life of academy, plus six years	Secure disposal
Declaration of interests	Life of academy, plus six years	Secure disposal

Headteacher and Senior Management Team		
Basic file description	Retention Period	Action at the end of the administrative life of the record
Log books of activity in the school maintained by the Head Teacher	Date of last entry in the book + a minimum of 6 years then review	Retained in local archives
Minutes of Senior Management Team meetings and the meetings of other internal administrative bodies	Date of the meeting + 3 years then review	Secure disposal
Reports created by the Head Teacher or the Management Team	Date of the report + a minimum of 3 years then review	Secure disposal

Records created by head teachers, deputy head teachers, heads of year and other members of staff with administrative responsibilities	Current academic year + 6 years then review	Secure disposal
Correspondence created by head teachers, deputy head teachers, heads of year and other members of staff with administrative responsibilities	Date of correspondence + 3 years then review	Secure disposal
Professional Development Plans	Held on individual's personnel record. If not, then life of the plan + 6 years	Secure disposal
School Development Plans	Life of the plan + 3 years	Secure disposal

Admissions Process		
Basic file description	Retention Period	Action at the end of the administrative life of the record
All records relating to the creation and implementation of the School Admissions' Policy	Life of the policy + 3 years then review	Secure disposal
Admissions – if the admission is successful	Date of admission + 1 year	Secure disposal
Admissions – if the appeal is unsuccessful	Resolution of case + 1 year	Secure disposal
Register of Admissions	Every entry in the admission register must be preserved for a period of three years after the date on which the entry was made.	REVIEW Schools may wish to consider keeping the admission register permanently as often schools receive enquiries from past pupils to confirm the dates they attended the school.
Admissions – Secondary Schools (In Year)	Whilst pupil remains at the school	Secure disposal
Proofs of address supplied by parents as part of the admissions process	Current year + 1 year	Secure disposal
Supplementary Information form including additional information such as religion, medical conditions etc		
For successful admissions	This information should be added to the pupil file	Secure disposal
For unsuccessful admissions	Until appeals process completed	Secure disposal



Operational Administration		
Basic file description	Retention Period	Action at the end of the administrative life of the record
General file series	Current year + 5 years then REVIEW	Secure disposal
Records relating to the creation and publication of the school brochure or prospectus	Current year + 3 years	Standard disposal
Records relating to the creation and distribution of circulars to staff, parents or pupils	Current year + 1 year	Standard disposal
Newsletters and other items with a short operational use	Current year + 1 year	Standard disposal
Visitors' Books and Signing in Sheets	Current year + 6 years then REVIEW	Secure disposal
Records relating to the creation and management of Parent Teacher Associations and/or Old Pupils Associations	Current year + 6 years then REVIEW	Secure disposal
Copies of subject access requests/responses	Final response date + 1 year (summary of request details to be recorded and retained in log)	Secure disposal
School privacy notice which is sent to parents	Until superseded, plus six years	Standard disposal
Consents relating to school activities	While pupil attends the school	Secure disposal
Images used for identification purposes	For the duration of the event/activity, or whilst the pupil remains at school, whichever is less, plus one month	Secure disposal
Images used for displays and marketing purposes	In line with the consent period	Secure disposal
Biometric data	For the duration of the event/activity, or whilst the pupil remains at school, whichever is less, plus one month	Secure disposal
Postcodes, names and characteristics	Whilst the pupil is at school, plus five years	Secure disposal
House number and road	For the duration of the event/activity, plus one month	Secure disposal

Human Resources		
Basic file description	Retention Period	Action at the end of the administrative life of the record
All records leading up to the appointment of a new Principal	Date of appointment + 6 years, or if added to personnel file, retained for life of personnel file	Secure disposal
All records leading up to the appointment of a new member of staff – unsuccessful candidates	Date of appointment of successful candidate + 6 months	Secure disposal
All records leading up to the appointment of a new member of staff – successful candidate	All the relevant information should be added to the staff personal file	Secure disposal
DBS Certificates	Retain for no longer than 6 months	Secure disposal
Proof of identify as part of the enhanced DBS check	If it is necessary to keep a copy, it will be placed in the staff member's personnel file	Secure disposal
Pre-employment vetting information (successful candidate)	For duration of employment + 6 years	Secure disposal
Successful candidate's right to work evidence	Retain in personnel file (termination + 6 years – see below)	Secure disposal
Successful candidate's required qualifications	Retain in personnel file, or if kept separately, termination of employment plus no longer than 2 years	Secure disposal
Staff Personal File	Termination of Employment + 6 years, unless the member of staff is part of any case which falls under the terms of reference of the IICSA. If this is the case, the file will be retained until the IICSA enquiries are complete	Secure disposal
Timesheets	Current year + 6 years	Secure disposal
Annual appraisal/ assessment records	Termination + 6 years (forms part of personnel file)	Secure disposal

Sickness absence monitoring	Current academic year, plus six years	Secure disposal
Staff training (where training leads to CPD)	Length of time required by the CPD professional body	Secure disposal
Staff training (except where the training relates to dealing with pupils, e.g. first aid or health and safety)	Retained in the personnel file	Secure disposal
Staff training (where the training relates to pupils, e.g. safeguarding or other pupil-related training)	Date of the training, plus 40 years	Secure disposal
<b>Disciplinary, Grievance and Allegations</b>		
Allegation of a child protection nature against a member of staff including where the allegation is unproven	<p>Until the person's normal retirement age or 10 years from the date of the allegation whichever is the longer then REVIEW.</p> <p>Note allegations that are found to be malicious should be removed from personnel files</p> <p>If allegations are found, they are kept on the personnel file and a copy is provided to the person concerned unless the member of staff is part of any case which falls under the terms of reference of the IICSA. If this is the case, the file is retained until IICSA enquiries are complete</p>	<p>Secure disposal</p> <p>These records must be shredded</p>
• Oral warning	Date of warning + 6 months	Secure disposal [If warnings are placed on personal files then they must be weeded from the file]
• Written warning – level 1	Date of warning + 6 months	
• Written warning – level 2	Date of warning + 12 months	
• Final warning	Date of warning + 18 months	
• Records related to unproven incidents	If the incident is child protection related then see above otherwise dispose of at the conclusion of the case	Secure disposal

Health & Safety		
Basic file description	Retention Period	Action at the end of the administrative life of the record
Health and Safety Policy Statements	Life of policy + 3 years	Secure disposal
Health and Safety Risk Assessments	Life of risk assessment + 3 years provided that a copy of the risk assessment is stored with the accident report if an incident has occurred	Secure disposal
Health and Safety Risk Assessments (Pupil or staff specific risk assessment that contain personal data)	Adult Life of the risk assessment + 3 years DOB of child + 25 years	Secure disposal
<b>Accident Reporting:</b>		
Adults	Date of the incident + 6 years	Secure disposal
Children	DOB of the child + 25 years	Secure disposal
Records relating to accident/injury at work under RIDDOR	Date of incident + 12 years In the case of serious accidents a further retention period will need to be applied	Secure disposal
Control of Substances Hazardous to Health (COSHH)	Current year + 40 years	Secure disposal
Information relating to areas where employees and persons are likely to have become in contact with asbestos	Last action + 40 years	Secure disposal
Information relating to areas where employees and persons are likely to have become in contact with radiation	Last action + 50 years	Secure disposal
Fire Precautions log books	Current year + 6 years	Secure disposal
Health and safety file to show current state of buildings, including all alterations (wiring, plumbing, building works etc) to be passed on in the case of change of ownership	Permanent	Passed to new owner on sale or transfer of building

Financial Management		
Basic file description	Retention Period	Action at the end of the administrative life of the record
Employer's Liability Insurance Certificate	Closure of the school + 40 years	Secure disposal
<b>Asset Management</b>		
Inventories of furniture and equipment	Current year + 6 years	Secure disposal
Burglary, theft and vandalism report forms	Current year + 6 years	Secure disposal
<b>Accounts and Statements including Budget Management</b>		
Annual Accounts	Current year + 6 years	Standard disposal
Loans and grants managed by the school	Date of last payment on the loan + 12 years then REVIEW	Secure disposal
Student Grant applications	Current year + 3 years	Secure disposal
All records relating to the creation and management of budgets including the Annual Budget statement and background papers	Life of the budget + 3 years	Secure disposal
Invoices, receipts, order books and requisitions, delivery notices	Current financial year + 6 years	Secure disposal
Records relating to the collection and banking of monies	Current financial year + 6 years	Secure disposal
Records relating to the identification and collection of debt	Current financial year + 6 years	Secure disposal
<b>Contract Management</b>		
All records relating to the management of contracts under seal	Last payment on the contract + 12 years	Secure disposal
All records relating to the management of contracts under signature	Last payment on the contract + 6 years	Secure disposal
Records relating to the monitoring of contracts	Current year + 2 years	SECURE DISPOSAL
<b>School Fund</b>		
School Fund - Cheque books	Current year + 6 years	SECURE DISPOSAL
School Fund - Paying in books	Current year + 6 years	SECURE DISPOSAL
School Fund – Ledger	Current year + 6 years	SECURE DISPOSAL
School Fund – Invoices	Current year + 6 years	SECURE DISPOSAL
School Fund – Receipts	Current year + 6 years	SECURE DISPOSAL
School Fund - Bankstatements	Current year + 6 years	SECURE DISPOSAL
School Fund – Journey Books	Current year + 6 years	SECURE DISPOSAL

<b>School Meals Management</b>		
Free School Meals Registers	Current year + 6 years	SECURE DISPOSAL
School Meals Registers	Current year + 3 years	SECURE DISPOSAL
School Meals Summary Sheets	Current year + 3 years	SECURE DISPOSAL
<b>Payroll and Pensions</b>		
Maternity pay records	Current year + 3 years	Secure disposal
Records held under Retirement Benefits Schemes (Information Powers) Regulations 1995	Current year + 6 years	Secure disposal
Absence record	Current academic year, plus three years	Secure disposal
Batches	Current academic year, plus six years	Secure disposal
Bonus sheets	Current academic year, plus three years	Secure disposal
Car allowance claims	Current academic year, plus three years	Secure disposal
Car loans	Current academic year, plus three years	Secure disposal
Car mileage outputs	Current academic year, plus six years	Secure disposal
Elements	Current academic year, plus two years	Secure disposal
Income tax form P60	Current academic year, plus six years	Secure disposal
Insurance	Current academic year, plus six years	Secure disposal
Members allowance register	Current academic year, plus six years	Secure disposal
National insurance – schedule of payments	Current academic year, plus six years	Secure disposal
Overtime	Current academic year, plus three years	Secure disposal
Part-time fee claims	Current academic year, plus six years	Secure disposal
Pay packet receipt by employee	Current academic year, plus two years	Secure disposal
Payroll awards	Current academic year, plus six years	Secure disposal
Payroll (gross/net weekly or monthly)	Current academic year, plus six years	Secure disposal
Payroll reports	Current academic year, plus six years	Secure disposal
Payslips (copies)	Current academic year, plus six years	Secure disposal
Pension payroll	Current academic year, plus six years	Secure disposal
Personal bank details	Until superseded, plus three years	Secure disposal
Sickness records	Current academic year, plus three years	Secure disposal

Staff returns	Current academic year, plus three years	Secure disposal
Superannuation adjustments	Current academic year, plus six years	Secure disposal
Superannuation reports	Current academic year, plus six years	Secure disposal
Tax forms	Current academic year, plus six years	Secure disposal
<b><u>Trust Finance Records</u></b>		
Statement of financial activities for the year	Current financial year, plus six years	Secure disposal
Financial planning	Current financial year, plus six years	Secure disposal
Value for money statement	Current financial year, plus six years	Secure disposal
Records relating to the management of VAT	Current financial year, plus six years	Secure disposal
Whole of government accounts return	Current financial year, plus six years	Secure disposal
Borrowing powers	Current financial year, plus six years	Secure disposal
Budget plan	Current financial year, plus six years	Secure disposal
Charging and remissions policy	Date policy superseded, plus three years	Secure disposal
Independent auditor's report on regularity	Financial year report relates to, plus six years	Secure disposal
Independent auditor's report on financial statements	Financial year report relates to, plus six years	Secure disposal
Funding agreement	Date of last payment of funding, plus six years	Secure disposal
Funding records – capital grant	Date of last payment of funding, plus six years	Secure disposal
Funding records – general annual grant	Date of last payment of funding, plus six years	Secure disposal
Per-pupil funding records	Date of last payment of funding, plus six years	Secure disposal
Exclusions agreements	Date of last payment of funding, plus six years	Secure disposal
Funding records	Date of last payment of funding, plus six years	Secure disposal
Gift aid and tax relief	Date of last payment of funding, plus six years	Secure disposal
Records relating to loans	Date of last payment of loan, plus six years if the loan is under £10,000 or date of last payment of loan, plus 12 years if the loan is over £10,000	Secure disposal

Property Management		
Basic file description	Retention Period	Action at the end of the administrative life of the record
Title deeds of properties belonging to the school	Permanent These should follow the property unless the property has been registered with the Land Registry	Transferred to new owners if building leased or sold
Plans of property belong to the school	These should be retained whilst the building belongs to the school and should be passed onto any new owners if the building is leased or sold.	Transferred to new owners if building leased or sold
Leases of property leased by or to the school	Expiry of lease + 6 years	Secure disposal
Records relating to the letting of school premises	Current financial year + 6 years	Secure disposal
All records relating to the maintenance of the school carried out by contractors	For as long as the school owns the building and then passed onto any new owners if the building is leased or sold	Secure disposal
All records relating to the maintenance of the school carried out by school employees including maintenance log books	For as long as the school owns the building and then passed onto any new owners if the building is leased or sold	Secure disposal



Pupil / Student Management (inc child protection, SEN & educational visits)		
Basic file description	Retention Period	Action at the end of the administrative life of the record
<b>Pupil's Educational Record</b>		
Primary	Retain whilst the child remains at the primary school	<p>Transferred to the next destination – if this is an independent school, home schooling or outside of the UK, the file will be kept by the LA and retained for the statutory period.</p> <p>The IRMS advises that information can be retained for a short period to allow for any queries or reports to be completed or where linked records in the school information management system have not yet reached the end of their retention period and deleting would cause problems.</p>
Secondary	Date of Birth of the pupil + 25 years	Secure disposal if no longer needed
Examination Results – PupilCopies (public and internal)	This information should be added to the pupil file and if appropriate, transferred to the next school	<p>Public examinations - uncollected certificates should be returned to the examination board.</p> <p>For internal, reviewed and securely disposed of.</p>
Behaviour records	<p>Added to the pupil's record and transferred to the next school</p> <p>Copies are held whilst the pupil is at school, plus one year</p>	Secure disposal
Exclusion records	<p>Added to the pupil's record and transferred to the next school</p> <p>Copies are held whilst the pupil is at school, plus one year</p>	Secure disposal
Child protection information held on pupil file	<p>If any records relating to child protection issues are placed on the pupil file, it should be in a sealed envelope and then retained for the same period of time as the pupil file.</p> <p>Records also subject to any instruction given by the Independent Inquiry into Child Sex Abuse (IICSA)</p>	Secure disposal – these records MUST be shredded

Child protection information held in separate files	<p>DOB of the child + 25 years then review</p> <p>Records also subject to any instruction given by the IICSA.</p>	Secure disposal – these records MUST be shredded
<b>Retention periods relating to allegations made against adults can be found in the Human Resources section of this retention schedule.</b>		
<b><u>Attendance</u></b>		
Attendance Registers	Every entry in the attendance register must be preserved for a period of three years after the date on which the entry was made.	Secure disposal
Correspondence relating to authorised absence	Current academic year + 2 years	Secure disposal
<b><u>Special Educational Need</u></b>		
Special Educational Needs files, reviews and Individual Education Plans (including accessibility strategy)	Date of Birth of the pupil + 31 years (EHCP valid until individual reaches 25 years of age – the retention period adds an additional 6 years from end of plan)	REVIEW and securely disposed of
<b><u>Medical Information and Administration</u></b>		
Permission slips	For the duration of the period that medication is given, plus one month	Secure disposal
Medical conditions – ongoing management	<p>Added to the pupil's record and transferred to the next school</p> <p>Copies held whilst the pupil is at school, plus one year</p>	Secure disposal
Medical incidents that have a behavioural or safeguarding influence	<p>Added to the pupil's record and transferred to the next school</p> <p>Copies held whilst the pupil is at school, plus 25 years</p>	Secure disposal

Curriculum		
Basic file description	Retention Period	Action at the end of the administrative life of the record
Curriculum returns	Current year + 3 years	Secure disposal
Examination Results (Schools Copy)	Current year + 6 years	Secure disposal
SATS records –		
Results	<p>25 years after the pupil's date of birth (as stated on the pupil's record)</p> <p>The school may wish to keep a composite record of all the whole year SATs results. These could be kept for current year + 6 years to allow suitable comparison</p>	Secure disposal
Examination Papers	The examination papers should be kept until any appeals/validation process is complete	Secure disposal
Published Admission Number (PAN) Reports	Current year + 6 years	Secure disposal
Value Added and Contextual Data	Current year + 6 years	Secure disposal
Self Evaluation Forms	Current year + 6 years	Secure disposal
Schemes of Work	Current year + 1 year	Secure disposal
Timetable	Current year + 1 year	It may be appropriate to review these records at the end of each year and allocate a further retention period or SECURE DISPOSAL
Class Record Books	Current year + 1 year	Secure disposal
Mark Books	Current year + 1 year	Secure disposal
Record of homework set	Current year + 1 year	Secure disposal
Pupils' Work	Where possible pupils' work should be returned to the pupil at the end of the academic year if this is not the school's policy then current year + 1 year	Secure disposal

Careers advice and subsequent agreed decisions	Whilst the pupil is at the school, plus three years	Secure disposal
Education, training or employment destinations data	Whilst the pupil is at the school, plus at least three years or from the end of KS4, whichever is earliest	Secure disposal
<b><u>Extra-curricular Activities</u></b>		
Records created by schools to obtain approval to run an Educational Visit outside the Classroom – Primary Schools	Date of visit + 14 years	SECURE DISPOSAL
Records created by schools to obtain approval to run an Educational Visit outside the Classroom – Secondary Schools	Date of visit + 10 years	SECURE DISPOSAL
Parental consent forms for school trips where there has been no major incident	Conclusion of the trip, unless a school RA decides the forms are likely to be required for any reason, in which case they should be retained for 22 years after pupil's DOB	Although the consent forms could be retained for DOB + 22 years, the requirement for them being needed is low and most schools do not have the storage capacity to retain every single consent form issued by the school for this period of time.
Parental permission slips for school trips – where there has been a major incident	DOB of the pupil involved in the incident + 25 years The permission slips for all the pupils on the trip need to be retained to show that the rules had been followed for all pupils	Secure disposal
Walking Bus Registers	Date of register being taken plus 6 years	Secure disposal[If these records are retained electronically any backup copies should be destroyed at the same time]
<b><u>Family Liaison Officers and Home School Liaison Assistants</u></b>		
Day Books	Current year + 2 years then review	Secure disposal

Reports for outside agencies - where the report has been included on the case file created by the outside agency	Whilst child is attending school and then destroy	Secure disposal
Referral forms	While the referral is current	Secure disposal
Contact data sheets	Current year then review, if contact is no longer active then destroy	Secure disposal
Contact database entries	Current year then review, if contact is no longer active then destroy	Secure disposal
Group Registers	Current year + 2 years	Secure disposal
Meal administration	Whilst the pupil is at school, plus one year	Secure disposal
Meal eligibility	Whilst the pupil is at school, plus five years	Secure disposal
School meal registers	Current year plus three years	Secure disposal
Free school meal registers (where used as a basis for funding)	Current year plus six years	Secure disposal
School meals summary sheets	Current year plus three years	Secure disposal

Central Government & Local Authority		
Basic file description	Retention Period	Action at the end of the administrative life of the record
<b>Local Authority</b>		
Secondary Transfer Sheets (Primary)	Current year + 2 years	SECURE DISPOSAL
Attendance Returns	Current year + 1 year	SECURE DISPOSAL
School Census Returns	Current year + 5 years	SECURE DISPOSAL
Circulars and other information sent from the Local Authority	Operational use	SECURE DISPOSAL
<b>Central Government</b>		
OFSTED reports and papers	Life of the report then REVIEW	SECURE DISPOSAL
Returns made to central government	Current year + 6 years	SECURE DISPOSAL
Circulars and other information sent from central government	Operational use	SECURE DISPOSAL

## Appendix E – Data Breach Flow Chart

(all staff must read this in conjunction with the Data Breach Procedure)



Individual reports potential breach – Data Protection Lead (DPL) to be informed immediately if report made to another member of staff



DPL to investigate the report and determine whether a breach has occurred and the risk level.

To decide, the DPL will consider whether personal data has been accidentally or unlawfully; lost, stolen, destroyed, altered, disclosed or made available where it should not have been, or made available to unauthorised people

To assess the risk, the DPL will consider whether the breach is likely to negatively affect people's rights and freedoms, and cause them any physical, material or non-material damage (e.g. emotional distress), including through:

- Loss of control over their data
- Discrimination
- Identify theft or fraud
- Financial loss
- Unauthorised reversal of pseudonymisation (for example, key-coding)
- Damage to reputation
- Loss of confidentiality
- Any other significant economic or social disadvantage to the individual(s) concerned

*If the DPL is unsure, they should seek advice from the Data Protection Officer (DPO)*



**LOW RISK**



- DPL ensure breach contained
- Notify relevant staff/managers
- Log the incident
- Log assessment of risks and consequences
- Monitor and review – incl staff training needs



**HIGH RISK**



DPL to report incident to DPO and Principal/Manager immediately  
(Principal to inform Chair of Governors)

### ICO reportable breaches

*If it's likely that there will be a risk to people's rights and freedoms, the DPO must notify the ICO*



**DPO** to report the breach via the 'report a breach' page of the ICO website or the breach report line (0303 123 1113) within 72 hours. As required, the DPO will set out:

- A description of the nature of the personal data breach including where possible:
  - The categories and approximate number of individuals concerned
  - The categories and approximate number of personal data records concerned
- The name and contact details of the DPO
- A description of the likely consequences of the personal data breach
- A description of the measures that have been, or will be taken, to deal with the breach and mitigate any possible adverse effects on the individual(s) concerned

*If all of the above details are not known, the DPO will report as much as they can within 72 hours. The DPO will explain the reasons for the delay and submit the remaining information as soon as possible.*



**DPO** to again, assess the risk to individuals, based on the severity and likelihood of potential or actual impact. Where required, the DPO will promptly inform, in writing, the individuals whose personal data has been breached. This notification will set out:

- A description, in clear and plain language, of the nature of the personal data breach
- The name and contact details of the DPO
- A description of the likely consequences of the personal data breach
- A description of measures that have been, or will be, taken to deal with the data breach and mitigate any possible adverse effects on the individual(s) concerned

*DPO will consider whether to notify third parties who can help mitigate the loss to individuals (for example, police, insurers, banks etc)*



**DPO to:**

- Document the breach, this record will include facts and cause, effects and action taken
- Meet with Principal/Manager to review what happened and to prevent future recurrence